



Fraud Investigation – Wiltshire Police

Fraud is reported to Wiltshire Police in a number of ways:-

- 1) Disseminations to the Force by the National Fraud Intelligence Bureau. These disseminations are sent to a 'Vault' which is accessed by the Crime and Communication Centre (CCC) Supervisors. A niche is created and then allocated to the most appropriate department after applying the 'Fraud Allocation Matrix' which is contained in the 'Crime Allocation Policy' on Firstpoint.
- 2) If a member of the public reports direct to the CCC and it is a 'call for service'. It is then allocated according to the 'Fraud Allocation Matrix' which is contained in the 'Crime Allocation Policy' on Firstpoint.
- 3) Partners Agency referrals who include Wiltshire Council, Department for Work and Pensions and Trading Standards. The Fraud Allocation Matrix is used to identify which department investigates.

Fraud investigation by Wiltshire Police:-

Fraud is investigated in Wiltshire Police by four different business areas; Community Policing Teams (CPT), Criminal Investigation Departments (CID), Safeguarding Adults Investigation Team (SAIT) and the Complex Fraud Team. The Fraud Allocation Matrix is applied at the earliest stage by either the Crime Recording Supervisors or the Complex Fraud Manager. The matrix was designed to give some clarity to fraud investigators on which business area deals with the reported crime. It works on a point based system to identify where an investigation might require specialist investigative resource.

All frauds that are reported or disseminated to Wiltshire Police are investigated to a conclusion, whether that be a sanctioned outcome, or no further police action due to a lack of evidence, support or not being in the public interest, or more appropriate for investigation or intervention from a partner agencies. All outcomes are reported back to the National Fraud Intelligence Bureau.

Reports investigated by the Wiltshire Police are also subject to consideration of the principals set out in the 'Fraud Investigation Model' (FIM). FIM is an extension to the principals set out in the Association of Chief Police Officers Practice advice on the Core Investigative Doctrine. FIM takes into account the unique nature of fraud crime types, and considers that the period of harm to victims can be far greater in frauds than in other crime types. The aim of the FIM is to disrupt and protect at the point of reporting to stop the victim suffering further loss.