



## WILTSHIRE POLICE

that communities need to be assured there will not be a significant reduction. The Vice Chair did not seem to be uncomfortable and it is important that messages are clear. JH explained he has challenged PM and the Chief Constable around this and does understand the rationale, but there is a need to make sure the model is going to work.

MS does feel that gaining Amesbury would not be too much of a challenge and knows the area well. The role of the IAG is still quite infant and the format is not quite right, and it will be an opportunity to bring on a more supportive team.

AJ asked if Swindon have gone back to 2 areas of CPT. PM confirmed that to be so with CN explaining that Swindon one big CPT with 3 separate neighbourhood areas within that, headed by an inspector. The area covers central north parish, west Swindon parish, the central Swindon south parish; Dave Tippet will have the area that covers the south IAG in Swindon and Barry Reed has the north Swindon and south. The IAGs do not reflect their boundaries according to their neighbourhood areas. AJ noted and said it is working so far. AL further explained there are 3 areas over one sector with 2 IAGs. In the meantime, PM would be grateful for any thoughts and comments around making it even stronger into the future.

***ACTION: EM to provide an options paper and arrange a meeting with PM, KH and NW to have a conversation around next steps – before new the PCC starts.***

### **SERVICE DELIVERY REVIEW PRESENTATION AND DISCUSSION**

SY gave an overview of the last year in terms of reported crime there have been 36,565 reported crimes to March this year, a reduction of 16.8% compared to the previous 12 months – all outlined on the presentation. The next slide gives a more detailed overview of crime sub-groups and the year on year changes, giving an overview of the most significant reductions. In terms of most similar force data is available to the end of January 2021 and in terms year on year crime reduction seeing most significant reductions. In terms of data up to December the volume of crime sees Wiltshire at the lowest nationally compared with similar groups and the average reported national decrease is 7.85% with 4 forces nationally reporting an increase and includes regionally.

PM highlighted the reduction is dependent on COVID and it is difficult to work out where we are with it. SY explained, at the moment, it is really about understanding our position when it comes to COVID and carrying out alongside predictive analysts who are looking at 4 year predictions to understand what that looks like if COVID continues. Year on year comparisons are compared with an exceptional period of time in terms of lockdown easing and entering the summer period.

KH asked what is readily available to the public, thinking about the misconceptions some members may have. SY explained the police website has data for Stop Search and Use of Force and would need to get clarity on whether response data is published. There is also a route through Freedom of Information (FOI) requests. KH noted and asked, rather than go through FOI, if there a routine cycle of reporting for some of this data. CM highlighted the Police and Crime Panel meeting papers are published on the Wiltshire Council website and can ensure a link is sent through to IAGs.

***ACTION: SY to ensure regular data release showing the performance of the Force is published on the website.***

AA noted the position and said a reduction in crime is good for whatever reason and asked if crime numbers can be broken down into IAG areas. SY yes, can get breakdowns of data, CPT area briefings plethora of information do produce on a monthly.

***ACTION: SY to ensure CPT data is regularly sent through to IAG chairs.***

NW supports AA comments and agreed it would be helpful to have the data on an IAG basis and will assist in building confidence in the public and local communities. NW then asked if there are any suggestions from Comms on how those messages could be translated out to the media, there is still a big gap between perception of safety and success and people's fears on what is going on. CM confirmed she is always happy to work with IAGs and assist them in putting media out.

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## COMMUNICATIONS UPDATE

CM gave an overview of Single Online Homes (SOH) which is a national product to standardise the websites of forces across the country to ensure they have the same access to information across all 43 forces. CM's team have been working with national team for a year, 24 forces are on SOH and Wiltshire's project have been running for a year and went live on 3 March. What that does bring is 26 new services and an ability for people to self-service much more than before, some examples are on the slide. There is an ability to localise content, but it is limited. The Police and Crime Commissioner (PCC) website is also on the same platform where CM's team can tailor once the new PCC comes in.

CM went on to outline a few key areas of focus, i.e. recruitment of EDI and LGBTQ+; in February a proactive Comms in relation to events taking place, work has been going on with IAG web content and recruitment campaigns, the west IAGs in particular. International Women's Day focused on female roles in the organisation, 2 Big Debate events were held which were mainly a debate on policing matters relevant to minority communities where there will now be a summary evaluation report where CM will look to roll out more widely in due course. CM then went on to outline the work being done internally around equality highlighting a new campaign for police officer recruitment, as part of the national programme, is going live next week. A short pilot in November in relation to a survey led by the PCC's office, live since February and is open for anyone to complete. An update will be brought to the next meeting.

Looking forward a new PCC will start on 14 May which will be the start of a comprehensive 100 day Comms plan. CM's team are also working up a summer campaign that will provide prevention advice and support information, as well as Mental Health Awareness Week, where the team will be working with partners.

AA asked CM if it was possible to send the link for the survey to IAG chairs to enable them to encourage members to take part. CM agreed.

NW wanted to highlight, his vice chair served on the original investigative team for Stephen Lawrence and suggested CM contact him for Stephen Lawrence Day.

AA asked, for those that do not have that confidence, if there is a way to improve getting more positives. PM agreed this has been a gap for a period of time around the ability to survey. The information comes in monthly to a Strategic Performance meeting and the team are looking to sophisticate the data on an ongoing basis and will use the data to make sure targeting data is broken down to geographical areas to enable teams to carry out more targeting work. There will be a survey from police around the response to COVID in May and CM will ensure the link is sent to IAG chairs.

***ACTION: CM to ensure the link to the public survey in May is sent to IAG chairs.***

KH asked if the survey will be accessible in terms of the way language is used and if the organisation is confident that people responding to that survey, know the context. IAG chairs can also support in some of the targeted focus groups and KH would be happy to assist. CM confirmed the use of plain language and is more than happy to take the feedback from IAGs on any areas they feel the team could improve.

## Part B

### IAG CHAIRS UPDATE

#### Key Topic – Feedback

##### County Lines:

- How do we educate children of the dangers of County Lines when social media makes it look so 'cool'?
- Do parents understand the risk to their children in Wiltshire of becoming involved in a 'County Line'?

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AJ outlined a meeting held in March where he put questions to the group. One member has had first-hand experience as a foster carer and is happy to give his experience and thoughts. CN asked AJ to send the information through to her.

IM has no particular information to feedback to this meeting but believes more stats are required around incidences, highlighting comparators and based on IAG areas. AL noted and said that one IAG member talked about parent events and police attending to talk to parents away from children.

LP collated 5-6 pages of information and asked if there is a process in place to submit this, although JB does have it. LP was advised to send through to BH.

KH outlined a meeting held in March where a new member joined. The general feedback points to engagement of marginalised and minority communities. There was a question specifically, what does success look like by way of involving IAGs. In relation to county lines, IAGs were particularly interested on what role they can play. There was also a question on the term county line and if people are not familiar, or in touch with some of the Comms, would they understand what it meant. A member shared her story resulting in discussion on how we engage parents by using different language and not just focusing on those on the edges. How do we engage those vulnerable people not quite coming into schools etc. The final point, broadly, the new member raised that they felt the questions could be more pointed and more specific and felt they were too generic for them to comment. Also, the group asked if they could have the power point presentation and are interested in more detail, rather than the broader question. PM noted and said there may be an opportunity of videoing the questions and presentations and will research offline with his staff officer.

***ACTION: PM and EM to research the opportunity of videoing the questions and presentations and to consider the options of making them more publicly available on the website.***

NW explained his area is continuing to operate but with reduced numbers and a lot of discussions they have had, mirror what has been said already. In trying to address those questions asked, NW asked who is responsible for educating the children and supporting the parents. It is important to provide a systematic way of providing information and building teacher awareness for them to identify signs of vulnerability. Also, members asked, when they have information, where do they share that, who with and how does that work. NW wanted to raise those questions because it is important, and it needs to be coordinated in a way the education system is playing a role and being able to access support from appropriate agencies. JH believes teachers are already heavily involved. NW agrees it may well be in secondary schools, but maybe not in primary schools. GH has arranged for Warminster and Westbury schools to have an input from Detective Inspector Paul Franklin because they were unaware on what to look out for. The feedback was, the majority of primary school teachers were not aware, and this has been fed back to Laura Schell, Youth and Early Intervention Supervisor, looking into it.

MS outlined there was a feeling of 'not in my back yard' when they met 2 weeks ago but did say using lived experience may help and MS has a case study to pass on to BH. In terms of how not to make it cool, counterattacks were suggested, perhaps with the media getting behind that using the example of Leah Betts, where her parents used imagery. Also discussed was if it was classless and that education played a huge part; also, a lot of people did not know what county lines was. Examples brought up in the meeting were, PTAs handing out leaflets in the playground, a forum of parents/guardians can be engaged with. Finally, it would be difficult to censor the music element, whilst there used to be parent advisory for music, it does not exist now.

AA explained they had their meeting in March where members felt the police should be supported in relation to stop search. They were a little shocked to discover the physical restraint but on the whole, felt the police were good. In terms of county lines, there were a lot of ideas from members, including education. From the community's point of view, for families recognising their child is involved are struggling to find support' where can they find that support. Some feel if they talk to the police, they are penalised and AA believes a message to them from the police to say they are working with them, would help. In terms of schools, AA is not sure schools are working

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as much as we expect them to and suggested police could write to schools in order to try and gain an understanding on how much they work with children with this issue.

CN explained, in Swindon there is a Policing Schools Panel, based on the model from Birmingham, with safeguarding leads in one place to share best practice, resources and information on current trends or concerns that are happening. Currently being experienced in Swindon is local lines and is more of a worry than county lines. County lines come in from outside the county from Birmingham, Bristol, Manchester etc where there are young runners or recruit young runners through exploitation or grooming. Local lines is a home grown version, and instead of coming from outside town, it will be local drug dealers doing the same sort of thing.

### **BRIEFING ON TOPICS FOR IAG's TO TAKE AWAY AND PROVIDE FEEDBACK AT THE NEXT MEETING**

#### **Public and Sexual Harassment in our communities (45 mins)**

PM explained he is the national lead for policing around Harassment and Stalking and certainly since events around Sarah Everard, it is being seen by society as a voice for change. PM then outlined the stats on the presentation highlighting the alarming points raised by women not feeling safe in our society and as a result of the Sarah Everard case, is a call for action with a number of campaign groups looking to bring the case around change for legislation which is at the Bill stage, looking to criminalise any sexual harassment and behaviour.

Misogyny is a hatred or contempt against women or girls where a UN Research UGov Poll, that looks at some experiences of women and girls that exist, include wolf whistling etc. What that means going forward is a debate on whether misogyny should be adopted as a hate crime.

For note, the questions have been updated by PM following IAGs feedback:

Relative to recent local and national protest activity, what is the view of your group on how the police have policed these incidents?

How do you think the police can better strike a balance between the right to protest and any wider impact upon the community?

#### **Policing Public Order (20 mins)**

CD gave some context explaining democracy has been set up to allow for protests. Not all protests are the same, there are different causes and quite a few different categories that are outlined on the slide. HMICFRS carried out a public survey where a third of the public saying police should not take action for what they perceive as minor infractions and 2 thirds thought they should. The final slide shows the approach of the police and is a standard approach to minimise the risk escalation. They do this by gathering intelligence and maintaining a 'no surprises' approach to ensure everyone knows. Encouraged is early engagement with protestors and organisers in order to facilitate a peaceful protest. When that does not work, the next stage is to take measured action, in line with guidance and the Human Rights Act and the graduated policing response of the 4E's, engage, explain, encourage, and as a last resort, enforce; ensuring when officers do take action, they have gone through the rigorous training and have the right equipment.

CD asked the meeting to consider the following questions at their next IAG meetings:

Relative to recent local and national protest activity, what is the view of your group on how the police have policed these incidents?

How do you think the police can better strike a balance between the right to protest and any wider impact upon the community?

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KH asked if the 'no surprises' approach cover the consequences of actions, where it can be seen, some young people are jollied along by peer pressure and sometimes would not understand the consequences. With early engagement, does that 'no surprises' approach cover that. CD confirmed that to be the case, the police get intelligence around the protest taking place and specialised officers will identify the organiser and engage. The recent protest held in Swindon on Saturday was a good example, it went through peacefully with excellent feedback and organisers were happy to engage with Police Liaison Officers.

AA said the vast majority of protests are peaceful and is a handful of people that cause issues. From a policing point of view, they may know these people and perhaps be prevented. PM explained the sophistication of the approach nationally and going forward, most people wanted to pay their respects and share solidarity, then end up with a small group who have different intentions. CD, through his command structure, tries to identify those with his team in a similar way to football matches. They gather intelligence and where, if able, to be proactive before the event.

LP suggests, as an additional slide, details around the 4E's and what action has been taken.

KP joined the meeting to congratulate the group on getting to a position where they are now discussing some of the core issues of policing. The richness of feedback is positive and notes the topical points seem to be concern, fear and anxiety across the country. KP expressed his thanks to IAG chairs and members of the meeting for putting time aside, asking questions and taking them back in order to facilitate discussions.

PM wanted to express his thanks to JH who has worked with him for the last 2 years on the PSB and contributed greatly to discussions, he will be sorely missed.

JH wanted to thank all the members, he has enjoyed working with the and wishes them well for the future.

### **ANY OTHER BUSINESS**

**End 21.04 hrs**

### **DATE OF NEXT MEETING**

Monday 12 July 2021