

# WILTSHIRE POLICE AGENDA

<b>MEETING</b>	<b>BAME Advisory Group</b>
<b>VENUE</b>	<b>SKYPE</b>
<b>DATE</b>	<b>Monday 6 July 2020</b>
<b>TIME</b>	<b>18.00 hrs</b>

Deputy Chief Constable Paul Mills	(Chair)
Abdul Amin	(Chair)
Jerry Herbert	Deputy PCC
Sam Pearce Kearney	(Vice Chair)
Insp Ben Huggins	Equality, Diversity & Inclusion
Sgt Tam Campe	Equality, Diversity & Inclusion
Supt Phil Staynings	Swindon CPT
Inspector Liz Coles	Community Policing Team
Liz Cook	Communications
Mandie Ball	Positive Action Officer
Samantha Milnes	Positive Action Officer
Sgt Eirin Martin	Staff Officer to Mr Mills
Wendy Colyer	PA/Minutes
Anton James	IAG Chair, Swindon North
Liz Priscott	IAG Chair, County North
Maria Stevenson	IAG Chair, County South
Kelly Higson	IAG Chair, County East
Ben Huggins	EDI lead
Jonathan Russell	IAG Chair, County S/East
Farzana Saker	
Perdeep Tanday	
Jonathan Saunders	
Nick Westcott	IAG Chair, County West
Ishak Mogul	IAG Chair, Swindon South
Steve Philips	D/IAG Chair, County North

## 1. INTRODUCTIONS/PURPOSE OF THE MEETING

Specific monthly meetings have been held in order to update members throughout COVID-19. This is now starting to abate, notwithstanding COVID-19 is still a threat, where we can start to return to a more normal set of meetings on a quarterly basis – the next meeting is due in October.

## 2. BAME IAG – NEXT STEPS

The Public Service Board (PSB) has been handed over to the Chief Constable and will meet on a quarterly basis with this meeting feeding into it. This evening is a high-level update outlining how COVID-19 has impacted on policing.

## 3. HOW WE ARE DELIVERING OUR SERVICES

The 101 calls over the last 4 weeks shows more normal levels of business, taking it up to 28 June. The 999 calls see demand is starting to come back up and up to 28 June has been above average, in line with lockdown and we should start seeing a return to normality. The ability to deal with 999 calls show we are well within the average response times.

*Our purpose: Proud to serve and protect our communities*

#### 4. CHANGES TO OUR DEMAND

At the start of these briefings, figures showed the position at 25% reduction in all crime types. Since that period and coming out of lockdown shows a reduction of 11% compared to this time last year and not above what it should be. The BLM protest sees an increase in the last 4-week period on hate crime and work in ongoing for a better understanding. BH confirmed nothing has been raised as a concern. TC has not had any particular concerns raised to her. Any victim of hate crime is offered the support of the Hate Crime Advisor.

Since the last briefing with IAGs it has been a busy period for the Force. The BLM assemblies were well attended with Swindon 1,000 through to the Chippenham event seeing 90 with the local Liaison officers being able to link into them. Members may have seen the rare live shooting in Swindon where a member of the public was shot by police – he went back to his previous employer and committed robbery, was challenged by officers where it was reported he had a gun. He refused to put it down, discharge his weapon and was shot in his leg. This was immediately referred to the Independent Office of Police Conduct (IOPC) to ensure there is an independent investigation into actions – he is now in the prison system. Salisbury saw a double murder where an estranged husband attacked his wife and daughter. There were no wider concerns in the community and the individual is in the prison system. Scanning the horizon and post the COVID-19 situation and reduction of lockdown, it is likely we will see a period of austerity, mental health issues may rise culminating in community tension. We may even see some local lockdown.

FS asked, at what point a hate crime advisor is suggested to the victim. TC explained when the crime is picked up by HORIZON, they will inform the individual what services are available to them. After working with 2 or 3 members of the community, FS stated the all perceive nothing will get done. Some feel they have not received the correct support and FS wondered at what point in time someone independent comes in – a victim needs help and support. BH explained, within the operating model, incidences of hate crime are dealt with seriously. From the moment it is reported in the Control Room a duty Inspector is notified immediately and in terms of initial contact it is picked up. From some of the cases FS has looked at, is not convinced that does happen and it may categorised as ASB. BH will link in with FS offline to get details of the cases she is referring to.

***ACTION: BH to link in with FS around the incidences of hate crime.***

The meeting went on to discuss HORIZON which is a service provided by the PCC and is independent from the Force. JH explained it is vital to have the confidence of the people it is there to support. PM agreed and said this links into conversations where they are looking to further develop the approach to transparency and scrutiny by bringing members of panels in to work through. This is to be taken offline as part of the wider approach to scrutiny.

JS highlighted slide 11 – the rise in crime and asked if those are natural or correlate with the COVID-19 period. PM explained this is tricky to chat through - if we start with the position seen over the COVID-19 period, and describe it as an unfreezing period, it is now starting to wake up. With Cybercrime more people have been online and have be targeted. Analysis is being done on what exactly in Cybercrime has gone up to enable a better understanding in order to deal with it.

#### 5. WORKING WITH THE PUBLIC TO KEEP YOU SAFE

Since 1 June no Fixed Penalty Notices (FPNs) have been issued and with the latest release of lockdown it is doubtful there will be many more. PM is content with the ones that have been reviewed have been issued proportionately. Finally, in terms of licenced premises opening, PM explained it was a busy weekend but not exceptionally so. Working with local council partners to ensure the licenced trade were also playing their part resulted in the re-opening went ahead without issue.

*Our purpose: To prevent crime and protect the public*

## 6. HOW WE ARE ENGAGING WITH OUR COMMUNITIES

LC gave a high-level overview of the work that has been carried out, including updating the webpages to include both AA and SPK as chair and vice chair. Next steps is to do external publicity about the group and a wider call for other people to join the group.

There has been 2 campaigns of particular focus this month: road safety aligned to the National Police Chiefs Council (NPCC) speeding campaign, in partnership with the 2 local authorities. Comms were issued today around the results from a public survey of how members of the public felt police handled COVID-19 where there were 2,800 responses and an overall score of 6.8 out of 10 in terms satisfaction on the levels of service. The level of satisfaction on how police responded was 30%.

All events and anniversaries coming up will have Comms.

In terms of Comms getting to communities, LC asked the meeting if they feel anything could be done better.

FS highlighted Hate Crime Week on 17 October where it might be useful to have something around that.

SPK asked around the survey demographics? LC has no idea but will find out. PM – demographic elements within

***ACTION: LC go back to SPK with what the survey demographics look like.***

AA believes it useful if surveys could be shared with the meeting to explore satisfaction with members. PM explained these have been involved on social media networks but will take this offline. Secondly, AA highlighted the responses of 3,000 in term of satisfaction - 15% what were the main reasons for dissatisfaction. PM confirmed this was the introduction of the 101 on-line reporting form introduced specifically to COVID-19; if members of the public did not want to pick up the telephone concerning a neighbour, they could send it through online. The feedback coming back was that people felt they were not getting a response/police attendance.

## 7. YOUR VOICE – YOUR COMMUNITY – YOUR CONCERNS

JH asked the meeting if they feel any of the communities have anything specific that has come out over the last 3-4 months? FS has had good feedback, those that were satisfied did not complete survey and a few people finding it reassuring to see police officers walking the beat. SPK has received feedback from residents they are happy to see the increase police visibility but are concerned they will lose that after COVID-19 pandemic. JH explained there is investment in CPT and neighbourhood policing. PM highlighted the reality of demand increasing, resources become stretched. The programme of investment is supported by the government of an increase in police numbers with a plan up to March 2021.

PM thanked members for giving their time to join this meeting. The Public Safety Board is meeting in September and this group in October.

End 19.06 hrs