

Chief of Corporate Services: Plan on a page 2026/27



Operational Priorities

- Reduce and prevent VAWG
- Safer public spaces
- Improved outcomes for victims

Our Victim Pledge

To provide a high-quality investigation tailored to the needs of all victims of crime

Delivery of the Police and Crime Plan 2025/29



Serve our communities, keep them safe and prevent crime

- Implement a future focused Digital, Data and Technology (DDaT) strategy that enhances operational capability and public experience
- Deliver data that is accurate, timely and aligned to demand to inform strategic decision making



Deliver high standards of crime investigation and service for victims

- Deploy modern technology to improve quality and consistency of investigations
- Drive efficiency through enhanced digital case handling – Pronto / VRT



Deliver an efficient, effective, affordable and sustainable police operating model configured to meet demand

- Drive transformation through evidence-led change and continuous improvement
- Modernise Corporate Services to provide resilient, scalable and evolving capabilities. Ensure stable, commercially viable financial performance.
- Align resources to demand to ensure value for money and improved public outcomes



Attract, retain, develop and inspire our workforce supported by high standards of leadership and professionalism

- Improve leadership capability across all levels (digital / data / standards)
- Enhance DDaT, HR, finance, commercial and estates capabilities to enable effective delivery



To embed a culture of organisational learning and continuous improvement

- Leverage data, evidence and assurance to strengthen organisational performance
- Build a modern, fair and trusted culture through transparent processes, compassionate leadership and professional development
- Support the transformation required to create an efficient high performing organisation

Our Foundations

People

Communities

Resources

Partnerships