WILTSHIRE POLICE

XXXXXXXX
By email

Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 5th November 2026 **Our Ref** FOI 2026-1034

Dear XXXXX,

I write in connection with your request for information dated 30th October 2026, concerning FOI requests.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Force Disclosure Unit at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote and our response:

Clarification sent by FDU and received by requester

Sent 02.11.2026 - Regarding Q3 point 1 (how long it took to administer / respond to each request by the FOI team), please can you confirm if you are meaning the number of days it took to process each request i.e. from receiving to disclosing?

Received 02.11.2026 - I would like to know the average time taken to comply with the request, ie. How many hours it takes to work out who to send the request to, how long it takes them to gather all of the information together to form a response, and then the final administration of producing the response by your team.

Sent 03.11.2026 - Just to inform you that we do not record the average time it takes to comply with a request, therefore that element would be a 'no information held' response. There is also no obligation on us as an authority to create data where this is not already held.

We can provide the total number of days it took to complete the request, from the start of the 20 working day deadline, and you would be able to work out the average for yourself from the number of FOIs received. Would that be favourable?

Received 03.11.2026 - Yes please

Under the Freedom of Information Act 2000, I would like to request the following information relating to the Freedom of Information requests received by your force during the period 1 September 2026 to 30 September 2026 inclusive.

Please provide the following information:

Please note, this data is correct as of 03.11.2026 as the grids are live and therefore updated as and when a task is closed.

1. Volume of requests

    - How many Freedom of Information requests did your force receive during September 2026?

      112

2. Timeliness of responses

    - Of the requests received during this period, how many were responded to within the statutory 20 working-day deadline?

      99

    - How many were responded to outside the statutory deadline?

      10

    - How many requests remained outstanding at the time of this response?

      3

3. Time spent

    How long did each request take to administer and respond to?

    - by the FOI Team

      Note, 'blank' requests are still being processed.

Days Taken to Complete	Number of FOIs
1	7
2	4
3	10
4	8
5	6
6	7
7	5
8	2
9	7
10	4
11	7
12	4
13	3
14	3
15	4
16	2
17	4

18	**4**
19	**3**
20	**5**
21	**1**
23	**3**
24	**1**
27	**1**
31	**1**
32	**1**
35	**1**
41	**1**
Blank	**3**
Grand Total	**112**

- By the department responsible for providing the response

  This information is not recorded.

- Reviews - How many requests for reviews were there during this period?

  3

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker