

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 24th September 2026

Our Ref FOI 2026-860

Dear XXXXX,

I write in connection with your request for information dated 17th September 2026, concerning pharmacy and chemist crimes.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

1. The number of recorded crimes committed at pharmacies, for 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026.
2. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, a breakdown of those crimes by offence type (e.g. theft/shoplifting, burglary, robbery, criminal damage, arson, possession of weapons, sexual offences, vehicle offences, assault, public order offences).
3. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the number of those crimes classified as violent crime.
4. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the number of crimes at pharmacies specifically involving theft of, or attempted theft of, controlled drugs or damage to controlled drugs storage (e.g. CD cabinets).
5. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, a breakdown of weapons or objects used in crimes committed at pharmacies.
6. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the outcome of crimes committed at pharmacies, broken down by: no suspect identified, no further action, caution given, charged, other outcome.

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Definitions used in this request:

- "Pharmacy" means community/retail pharmacies only (please exclude hospital pharmacies).
- "Crime" means recorded crime under Home Office Crime Recording Rules, not calls for service or incidents that were not recorded as crimes.
- "Violent crime" means offences your force classifies under Violence Against the Person.

Note on searching: If premises type (e.g. "pharmacy") is not a distinct searchable field in your crime recording system, please state this and explain the method used to identify relevant records (e.g. free-text/address search on terms such as "pharmacy", "chemist", named pharmacy chains).

Address searches I'd like checked would be "pharmacy", "pharmacies", "chemist", "chemists" if the premises type of "pharmacy" is not a distinct searchable field in your systems.

Our response:

Please note

This data is based on the keywords "pharmacy" and "chemist" being included in the occurrence address. The accuracy and reliability of these searches cannot be guaranteed as only this field of the report is searched. If this term is mentioned elsewhere (i.e. within the call log, crime report, statements etc) these will not be returned in the results. Additionally, if the term is misspelt within the field, this will not be returned. To provide accurate results would require manually interrogating each crime within the specified timeframe to establish its relevance to your request.

For question 4, the occurrence summaries for relevant theft offences were manually reviewed to identify whether this involved the theft of controlled drugs etc or whether it was a standard theft.

For question 5, whilst we have a 'weapons used' field this is not a mandatory field and therefore may not consistently be used. Also, it is possible that the field is used when it is not required. There may be instances that are included when they should not have been or omitted when they should have been included, and therefore it is possible that the data provided may not be fully accurate. To provide accurate results would require manually interrogating each crime within the specified timeframe to establish its relevance to your request.

1. The number of recorded crimes committed at pharmacies, for 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026.

Reported Year	Pharmacy	Chemist	Total
2022	16	2	18
2023	30	3	33
2024	20	10	30
2025	18	1	19
2026	14	0	14

2. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, a breakdown of those crimes by offence type (e.g. theft/shoplifting, burglary, robbery, criminal damage, arson, possession of weapons, sexual offences, vehicle offences, assault, public order offences).

Reported Year	Pharmacy	Chemist	Crime Group	Total
2022	7	1	Theft Offences	8
	3	0	Arson And Criminal Damage	3

	3	0	Burglary	3
	2	0	Violence Against The Person	2
	1	0	Public Order Offences	1
	0	1	Miscellaneous Crimes Against Society	1
2023	20	3	Theft Offences	23
	6	0	Public Order Offences	6
	3	0	Violence Against The Person	3
	1	0	Arson And Criminal Damage	1
2024	5	10	Theft Offences	15
	4	0	Public Order Offences	4
	3	0	Violence Against The Person	3
	2	0	Drug Offences	2
	2	0	Miscellaneous Crimes Against Society	2
	1	0	Arson And Criminal Damage	1
	1	0	Burglary	1
	1	0	Possession Of Weapons	1
	1	0	Robbery	1
2025	10	0	Theft Offences	10
	4	1	Public Order Offences	5
	2	0	Burglary	2
	2	0	Violence Against The Person	2
2026	6	0	Violence Against The Person	6
	4	0	Theft Offences	4
	2	0	Arson And Criminal Damage	2
	1	0	Public Order Offences	1
	1	0	Vehicle Offences	1

3. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the number of those crimes classified as violent crime.

See above table.

4. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the number of crimes at pharmacies specifically involving theft of, or attempted theft of, controlled drugs or damage to controlled drugs storage (e.g. CD cabinets).

Reported Year	Theft of Controlled Drugs
2022	0
2023	5
2024	1
2025	1
2026	1

5. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, a breakdown of weapons or objects used in crimes committed at pharmacies.

Reported Year	'Weapon Used' field applied	Weapon used
2022	1	Unknown weapon

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2023	0	
2024	2	1x Chisels and Crowbars 1x Hammer
2025	0	
2026	1	1x Stanley Knife

6. For each of 2022, 2023, 2024, 2025, and 1 January 2026 to 17 September 2026, the outcome of crimes committed at pharmacies, broken down by: no suspect identified, no further action, caution given, charged, other outcome.

Reported Year	Pharmacy	Chemist	Detection Status	Total
2022	10	1	18: Investigation complete no suspect identified	11
	3	0	16: Victim declines/withdraws support - named suspect identified	3
	1	1	15: Police - named suspect, victim supports but evidential difficulties	2
	1	0	1A: Alternate offence summonsed/postal requisition	1
	1	0	15: CPS - named suspect, victim supports but evidential difficulties	1
2023	12	2	18: Investigation complete no suspect identified	14
	7	0	1: Charged	7
	3	0	1: Summonsed/postal requisition	3
	2	1	16: Victim declines/withdraws support - named suspect identified	3
	2	0	1A: Alternate offence charged	2
	2	0	15: Police - named suspect, victim supports but evidential difficulties	2
	1	0	10: Police - formal action not in public interest	1
	1	0	13: Named suspect but victim/key witness deceased or too ill	1
2024	7	9	18: Investigation complete no suspect identified	16
	6	0	1: Charged	6
	2	1	15: Police - named suspect, victim supports but evidential difficulties	3
	2	0	16: Victim declines/withdraws support - named suspect identified	2
	1	0	1A: Alternate offence charged	1
	1	0	14: Victim declines/unable to support action to identify offender	1
	1	0	New	1
2025	11	0	18: Investigation complete no suspect identified	11
	4	0	15: Police - named suspect, victim supports but evidential difficulties	4
	2	0	1: Summonsed/postal requisition	2
	1	0	14: Victim declines/unable to support action to identify offender	1

	0	1	16: Victim declines/withdraws support - named suspect identified	1
2026	5	0	16: Victim declines/withdraws support - named suspect identified	5
	5	0	New	5
	3	0	18: Investigation complete no suspect identified	3
	1	0	15: Police - named suspect, victim supports but evidential difficulties	1

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker