



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 17/09/2026

Our ref: FOI 2026/818

I write in connection with your request for information, dated 04/09/2026, concerning Falsely claimed overtime, falsified timesheets or attendance records - police officers.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the department of Wiltshire Police.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

For each of the financial years 2023/24, 2024/25 and 2025/26, please provide:

1. The number of police officers found through misconduct or disciplinary proceedings to have falsely claimed overtime, falsified timesheets or attendance records, or otherwise claimed payment for hours they had not worked.
2. The total value of pay or overtime found to have been falsely claimed by those officers, where recorded.
3. The number of those officers who were dismissed.

For the FIVE cases involving the largest amounts falsely claimed during the three-year period, please provide:

- A. The rank or job title of the officer, for example constable, detective constable or sergeant.
- B. The amount falsely claimed.
- C. A brief anonymised description of the conduct, where held.
- D. The disciplinary outcome.

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NOTE: Please do not include data relating to police staff. This request relates only to police officers.

Response:

The information that you are requesting is not stored in a way which permits for easy retrieval. This information is recorded within our main complaints database, Centurion.

Falsifying overtime and timesheet claims is not searchable on Centurion, as it would come under Honesty and Integrity or another category, this would make it very difficult to locate without manually searching and reading.

Unfortunately, Centurion is an old legacy database which:-

- does not contain all the information you require
- is not only cumbersome to use and run searches on
- there is a high volume of information contained within it which has not been coded correctly over time for one reason or another

and, as such, any searches based on specific parameters and/or key fields cannot be trusted to produce accurate results.

Our PSD Office Manager has confirmed that the only way to identify the information held within Centurion that relates to your questions would be to access, read and review each complaint case logged on the database to see if it met your criteria. Given the number of complaint cases involved, I have been assured that merely reviewing the cases held on Centurion his exercise would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please also note that if one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Ordinarily under our section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

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In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me, and been considered in the light of your request, within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

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Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Keeping Wiltshire Safe

Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>