

# WILTSHIRE POLICE



XXXXXXX  
By email

**Force Disclosure Unit  
Police Headquarters**  
London Road  
DEVIZES  
Wiltshire  
SN10 2DN

**Date** 9<sup>th</sup> September 2026

**Our Ref** FOI 2026-786

Dear XXXXX,

I write in connection with your request for information dated 24<sup>th</sup> August 2026, concerning illegal streaming devices.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Crime Standards and Justice Assets Departments at Wiltshire Police. Your request for information has now been considered and I am **not** obliged to supply the information you have requested.

## **You wrote:**

Under the Freedom of Information Act 2000, I would like to please request information regarding enforcement activity relating to illegal or illicit streaming devices.

Please provide the following information for the period 1st January 2021 to 31st December 2025:

1. The total number of devices seized by your force in connection with suspected illegal or illicit streaming activity.
2. Where available, please provide a breakdown of these seizures by the following:
  - The number of devices seized per calendar year
  - The type of device seized, e.g. Amazon Firesticks, IPTV boxes, Kodi boxes, Android TV boxes, and other streaming devices
  - The number of enforcement actions taken in relation to these devices
  - The number of fines issued in relation to these devices
  - The total value of fines issued in relation to these devices

Keeping Wiltshire Safe

## Our response:

Section 1(1)(a) of the Freedom of Information Act 2000 (FOIA) requires Wiltshire Police to confirm or deny whether the requested information is held. To establish whether the information is held - namely whether a seized device was linked to illegal streaming activity - would in itself exceed the time obligations placed upon the authority to comply (18 hours) and therefore engages section 12(2). To establish if we hold the requested information would require manually interrogating every occurrence recorded for the timeframe, of which there would be hundreds of thousands of records between 1<sup>st</sup> January 2021 to 31<sup>st</sup> December 2025.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

## Please note:

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Forces may use different recording systems, therefore it may be possible some Forces can provide this information where others cannot.

Ordinarily under our Section 16 obligation to provide advice and assistance we would advise you of a way to refine your request to a more manageable level. Due to the difficulties in obtaining the requested information, as outlined above, I cannot think of a way in which this could be achieved.

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

Please contact me if you would like to discuss the withheld information.

Yours sincerely,

**FDU Decision Maker**