

WILTSHIRE POLICE



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: September 3, 2026

Our ref: FOI 2026/739

Reply contact name:

Dear,

I write in connection with your request for information dated 6th August 2026.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You Wrote:

1) Does your force currently use any specific marker, tag, flag, incident code, or recording process to identify incidents involving illegal e-bikes or e-motorbikes?

If yes, please provide:

Name of the marker, tag or process.

Year introduced.

2) Please provide the number of illegal e-bikes and/or e-motorbikes seized by your force in:

2023

2024

2025

If separate figures for e-bikes and e-motorbikes are not available, please provide combined totals.

3) Has your force conducted any dedicated operation, initiative, or campaign targeting illegal e-bikes or e-motorbikes during this period?

If yes, please provide:

Operation name.

Year conducted.

4) Has illegal e-bike or e-motorbike use been identified as a local policing priority, problem profile topic, or strategic threat during this period?

Keeping Wiltshire Safe

Please answer yes or no

5) Has your force conducted any evaluation, review, or lessons-learned exercise regarding operations targeting illegal e-bikes or e-motorbikes?

Please answer yes or no

6) Has your force issued any internal guidance, briefing, operational order, or policy document specifically relating to illegal e-bikes or e-motorbikes?

Please answer yes or no.

Response:

Question One

No

Question Two

E-bikes seized

2023 = 25

2024 = 71

2025 = 109

Question Three

Operation Jetsom – Ongoing operation initiated in 2025

Question Four

Yes

Question Five

No

Question Six

Yes

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours Sincerely,

Keeping Wiltshire Safe

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>