



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: July 31, 2026

Our ref: FOI 2026/677

Reply contact name:

Dear,

I write in connection with your request for information dated 21st July 2026 concerning shoplifting.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You Wrote:

- 1) The top ten individuals with the highest number of recorded shoplifting offences within your police force area between 2020-21 to 2025-26. Split the number of recorded shoplifting offences attributed to them by financial year and provide a total across the period.
- 2) For each of those individuals, provide the number of offences resulting in charge/summons, caution, no further action split by financial year and a total across the period.
- 3) The total number of suspects identified for recorded shoplifting offences for each financial year between 2020-21 and 2025-26, split by whether they had been identified in relation to a single shoplifting offence or more than one shoplifting offences.

Response:

Question One

2020/2021

25
16
15
14
11
10
10
9

2021/2022

27
21
19
17
14
13
11
10
10
10

2022/2023

44
38
21
20
18
14
14
14
14
13

2023/2024

41
38
29
20
18
16
15
14
12

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12

2024/2025

59
53
30
24
20
16
16
16
15
14

2025/2026

41
39
35
26
25
23
23
21
20
20

Question Two

2020/2021

Charged x 104
Caution x 0
NFA X 11

2021/2022

Charged x 136
Caution x 0
NFA X 1

2022/2023

Charged x 209
Caution x 0
NFA X 1

2023/2024

Charged x 210
Caution x 0
NFA X 4

2024/2025

Charged x 258
Caution x 0
NFA X 5

2025/2026

Charged x 271
Caution x 0
NFA X 0

Question Three

2020/2021

Total Offenders = 289
More than 1 Offence = 99

2021/2022

Total Offenders = 288
More than 1 Offence = 114

2022/2023

Total Offenders = 365
More than 1 Offence = 148

2023/2024

Total Offenders = 453
More than 1 Offence = 189

2024/2025

Total Offenders = 542
More than 1 Offence = 179

2025/2026

Total Offenders = 489
More than 1 Offence = 183

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Keeping Wiltshire Safe

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours Sincerely,

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>