

WILTSHIRE POLICE



Via Email



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 24/07/2026

Your ref: FOI

Our ref: FOI 2026/673

Reply contact name is:

Dear ,

I write in connection with your request for information dated 20/07/2026 concerning officers working in 999 response, investigations, HR and professional standards teams.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

How many officers are working in 999 response, investigations, HR and professional standards teams as at 31 March 2024 and 31 March 2026?

You can provide the response in the following format:

March 2024 March 2026

999 response
Investigations
HR
Professional standards

Response:

Section 21: Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

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(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

Whilst under s1(1)a of the Act 2000 Wiltshire Police can confirm that they hold the requested information, it is exempt by virtue of s21 (Information easily Accessible Elsewhere).

The data requested is published by the Home Office on an annual basis as a snapshot of what the police workforce looks like as at 31st March each year. The data specified below is present as full-time equivalent (FTE) values rather than headcount.

The March 2024 data is published here: [Police workforce, England and Wales: 31 March 2024 - GOV.UK](#)

Open the link above and download the "Police workforce, England and Wales: 31 March 2024: data tables" document.

Once open please use the contents tabs to navigate to tab F1 "Police officer functions (full-time equivalents), as at 31 March 2024, English regions and Wales".

The March 2026 data is published here: [Police workforce, England and Wales: 31 March 2026 - GOV.UK](#)

Open the link above and download the "Police workforce, England and Wales: 31 March 2026: data tables" document.

Once open please use the contents tabs to navigate to tab F1 "Police officers, by POA function and Police Force Area, as at 31 March 2026, English regions and Wales".

For both documents: once on the "Table_F1" tab, find the Wiltshire column in the "Police Force Area" section and look for the following POA Codes/function codes:

- 1b Incident (Response) Management
- 7 Investigations - 7a to 7h
- 10a Human Resources
- 10g Professional Standards

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Exemptions applied:

Section 21: Information accessible to applicant by other means

Please contact me if you would like to discuss the withheld information.

Yours sincerely

Force Disclosure Decision Maker

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Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>