

WILTSHIRE POLICE



XXX
Sent via email: XXX

Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 20/07/26

Ref: FOI 2026/664

Dear XXX,

I write in connection with your request for information dated 26/06/26 concerning Neighbourhood Policing Officers.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am not obliged to supply the information you have requested.

You wrote:

1. how many neighbourhood policing officers are in roles where they cannot be abstracted/guested to other departments, broken down into inspectors, sergeants and constables if those details are available, and not counting P.C.S.O's
2. how many neighbourhood officers are currently operational within the force, again broken down to Inspectors, sergeants and constables if those figures are available, and not counting P.C.S.O's
3. What is the percentage of Neighbourhood officers that have been abstracted / guested to other departments over the last 12 months, again if the figures are available, broken down to Inspectors, Sergeants and Constables, and again if those numbers are available, by monthly breakdown.
4. How many officers are currently operational within the force.
5. What are your current reported abstraction/guesting rates within the force for neighbourhood policing officers.

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Our response:

The information that you have requested for questions 3 and 5 is not stored in a way which permits easy retrieval. Ascertaining this information would only be possible by physically reading every Neighbourhood Officer's record in the force and their operational movements during the 12-month period you are requesting. Whilst our Crime Recording system(s) are sophisticated and we have several fields in which information pertaining to an officer is recorded (and can be searched), we do not have a specific field in which we record more specific information you requested.

If at best reviewing a singular officer record took 5-20 minutes to interrogate (yet this is predicted to take more time), with over 1000 records to review this would take the force significantly over the statutory time frame to complete your request.

Under the circumstances I am confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please note that if one part of the request engages in a Section 12 response, the whole request will engage in a Section 12 response. The reason being is because locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Although excess cost removes the forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I can provide you are the answers documented below –

Question 1

Sgts-18

PCs-81

Question 2

Sgts-17

PCs-69

Question 4

1037

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

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The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with Section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit
Wiltshire Police HQ, London Road, Devizes, Wiltshire
SN10 2DN
Telephone 101



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk