



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 03/07/2026

Our ref: FOI 2026/579

I write in connection with your request for information dated 23/06/2026 concerning shoplifting.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote:

Request received on 23/06/2026:

Please provide the following:

The total number of recorded shoplifting offences (Home Office classification below) for each of your forces local Neighbourhood Policing Team (NPT) or neighbourhood policing sector. Please send data for each separate calendar year 2023, 2024 and 2025 and also 2019.

For your help shoplifting has the Home Office Code 046/00 and designates Theft from shops and stalls, commonly referred to as shoplifting.

Amended request received on 24/06/2026:

So to clarify please provide the following:

The total number of recorded shoplifting offences (Home Office classification below) for each of your ward areas. Please send data for each separate calendar year 2023, 2024 and 2025 and also 2019.

For your help shoplifting has the Home Office Code 046/00 and designates Theft from shops and stalls, commonly referred to as shoplifting.

Response:

Row Labels	Amesbury Neighbourhood Hub	Chippenham Neighbourhood Hub	Devizes Neighbourhood Hub	RWB Neighbourhood Hub	Salisbury Neighbourhood Hub	Swindon Neighbourhood Hub	Trowbridge Neighbourhood Hub	Unknown	Warminster Neighbourhood Hub	(blank)	Grand Total
2019	166	449	202	93	446	2214	743	4	288		4605
2023	108	305	265	79	490	2067	701	6	187		4208
2024	107	295	262	57	420	1544	709	3	295		3692
2025	121	357	262	56	442	1864	643	4	296		4045
(blank)											
Grand Total	502	1406	991	285	1798	7689	2796	17	1066		16550

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700

Keeping Wiltshire Safe

Fax: 01625 524 510

Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>