

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 16th July 2026

Our Ref FOI 2026-536

Dear XXXXX,

I write in connection with your request for information dated 9th June 2026, concerning complaints of racism against officers or staff. Please accept my apologies for the delay in responding to your request.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Complaints and Professional Standards Department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote and our response:

Please provide the following information for the period 1 January 2020 to 31 December 2025:

1. The total number of allegations, complaints, or misconduct reports alleging racism, racial discrimination, racial harassment, or racially discriminatory behaviour made against police officers and/or police staff.

Allegations 205

Complaints 110

Misconduct 20

2. For each allegation or complaint, please provide:

- * The year in which the allegation was made.
- * The ethnicity of the complainant, where recorded.
- * The ethnicity of the officer or member of police staff who was the subject of the allegation, where recorded.

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* Whether the allegation was upheld, not upheld, withdrawn, discontinued, or remains under investigation.

Please note - Each complainant may have more than one allegation, so the table shows the allegations against each complaint made.

Year Allegation Received in Force	Complainant Ethnic Appearance	Subject Ethnic Appearance	Allegation Result Description	Number of Allegations
2020	Asian	Unknown	No case to answer	1
2020	Asian	White	Case to answer	4
2020	Asian	White	No case to answer	1
2020	Black	Unknown	The service provided was acceptable	3
2020	Black	White	The service provided was acceptable	2
2020	Other	Unknown	The service provided was acceptable	1
2020	Other	White	The service provided was acceptable	1
2020	Unknown	Unknown	Discontinuance	1
2020	Unknown	Unknown	No case to answer	1
2020	Unknown	Unknown	The service provided was acceptable	1
2020	Unknown	White	No case to answer	6
2020	Unknown	White	The service provided was acceptable	1
2020	Unknown	White	The service provided was not acceptable	1
2020	White	White	The service provided was acceptable	1
2021	Asian	Unknown	The service provided was acceptable	1
2021	Asian	Unknown	The service provided was not acceptable	1
2021	Asian	White	The service provided was acceptable	2
2021	Asian	White	The service provided was not acceptable	1
2021	Black	Unknown	Resolved	1
2021	Black	Unknown	The service provided was acceptable	4
2021	Black	White	Case to answer	1
2021	Black	White	The service provided was acceptable	3
2021	Black	White	The service provided was not acceptable	1
2021	Other	White	The service provided was acceptable	1
2021	Unknown	Unknown	The service provided was acceptable	2

2021	Unknown	White	Case to answer	1
2021	Unknown	White	The service provided was acceptable	4
2021	White	Unknown	No case to answer	1
2021	White	Unknown	Not resolved - NFA	1
2021	White	Unknown	The service provided was acceptable	1
2021	White	White	The service provided was acceptable	2
2022	Asian	Unknown	De recorded	2
2022	Asian	White	De recorded	3
2022	Asian	White	Not determined if the service acceptable	1
2022	Asian	White	Resolved	1
2022	Black	Black	Resolved	1
2022	Black	H White	The service provided was acceptable	2
2022	Black	T White Other	The service provided was acceptable	1
2022	Black	Unknown	The service provided was acceptable	3
2022	Black	White	No further action required	1
2022	Black	White	Resolved	2
2022	Black	White	The service provided was acceptable	1
2022	Black	White	The service provided was not acceptable	1
2022	Black	X Mixed White And Asian	The service provided was acceptable	1
2022	Other	H White	Not determined if the service acceptable	1
2022	Other	Unknown	The service provided was acceptable	1
2022	Other	White	The service provided was acceptable	2
2022	Other	White	Withdrawn	1
2022	Unknown	Unknown	The service provided was acceptable	1
2022	Unknown	White	No case to answer	5
2022	Unknown	White	The service provided was acceptable	2
2022	Unknown	White	The service provided was not acceptable	1
2022	White	White	The service provided was acceptable	2
2023	Asian	H White	No further action required	1
2023	Asian	H White	The service provided was acceptable	1

2023	Asian	T White Other	The service provided was acceptable	1
2023	Asian	White	De recorded	2
2023	Asian	White	No further action required	1
2023	Asian	White	Resolved	1
2023	Black	H White	The service provided was acceptable	2
2023	Black	Unknown	The service provided was acceptable	2
2023	Black	White	No further action required	1
2023	Black	White	Not determined if the service acceptable	1
2023	Black	White	Resolved	2
2023	Black	White	The service provided was acceptable	3
2023	Other	White	The service provided was not acceptable	1
2023	Unknown	H White	De recorded	1
2023	Unknown	H White	No further action required	1
2023	Unknown	H White	Not recorded	1
2023	Unknown	H White	The service provided was acceptable	2
2023	Unknown	H White	The service provided was not acceptable	1
2023	Unknown	Unknown	The service provided was acceptable	1
2023	Unknown	White	Case to answer	1
2023	Unknown	White	De recorded	2
2023	Unknown	White	Not resolved - NFA	1
2023	Unknown	White	Resolved	1
2023	Unknown	White	The service provided was acceptable	5
2023	Unknown	White	The service provided was not acceptable	1
2023	White	H White	Resolved	1
2023	White	White	Resolved	1
2024	Asian	H White	Resolved	1
2024	Asian	H White	The service provided was acceptable	1
2024	Asian	H White	Withdrawn	1
2024	Asian	White	De recorded	1
2024	Asian	White	Resolved	1
2024	Black	H White	Not recorded	1
2024	Black	H White	Resolved	1
2024	Black	H White	The service provided was acceptable	4
2024	Black	T White Other	Resolved	1
2024	Black	T White Other	The service provided was acceptable	1
2024	Black	White	Resolved	2

2024	Black	White	The service provided was acceptable	1
2024	Black	Y Mixed - Any Other Mixed Background	The service provided was acceptable	1
2024	H White	H White	Case to answer	1
2024	H White	H White	No case to answer	1
2024	Other	H White	Resolved	1
2024	Other	H White	The service provided was acceptable	1
2024	Other	White	Resolved	2
2024	Unknown	H White	No case to answer	1
2024	Unknown	H White	No further action required	1
2024	Unknown	H White	Resolved	2
2024	Unknown	White	Resolved	1
2024	Unknown	Y Mixed - Any Other Mixed Background	The service provided was acceptable	1
2024	White	H White	The service provided was acceptable	1
2024	White	White	De recorded	2
2024	White	White	Resolved	2
2025	Asian	H White	Not determined if the service acceptable	1
2025	Asian	H White	Resolved	3
2025	Asian	White	Resolved	2
2025	Black	H White	No further action required	1
2025	Black	H White	Resolved	2
2025	Black	H White	The service provided was acceptable	4
2025	Black	White	Resolved	1
2025	Black	White	The service provided was acceptable	1
2025	Other	H White	The service provided was acceptable	1
2025	Other	White	The service provided was acceptable	1
2025	Unknown	H White	Case to answer	4
2025	Unknown	H White	No case to answer	1
2025	Unknown	H White	Not recorded	2
2025	Unknown	H White	Resolved	3
2025	Unknown	H White	The service provided was acceptable	2
2025	Unknown	T White Other	The service provided was acceptable	1
2025	Unknown	White	Not recorded	1
2025	Unknown	White	Resolved	2
2025	White	H White	Not recorded	2

2025	White	H White	Resolved	2
2025	White	H White	The service provided was acceptable	1
2025	White	T White Other	Resolved	2
2025	White	White	Not recorded	2
2025	White	White	Resolved	1

3. If individual-level information would exceed cost limits or engage exemptions, please provide the information in aggregated form showing:

- * The number of allegations by ethnicity of complainant.
- * The number of allegations by ethnicity of the officer or staff member complained about.
- * The number of upheld allegations by ethnicity of complainant and alleged perpetrator, where recorded.

N/A - See above.

4. Please provide any guidance, policy documents, or recording standards used by the force when categorising allegations of racism or racial discrimination.

The information you are requesting is exempt by virtue of Section 21 of the Freedom of Information Act 2000 – Information accessible to applicant by other means.

The following link will direct you to the IOPC statutory guidance, which is the only guidance used - [Statutory guidance on the police complaints system](#).

Where ethnicity data is not recorded, please indicate this and provide the number of cases for which ethnicity was unknown or not stated.

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 21 - Information Accessible to the Applicant by Other Means

In accordance with section 17 of the Act, this letter represents a partial Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker