

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 08/07/2026

Our ref: FOI 2026/469

I write in connection with your request for information dated 19/05/2026 concerning speed monitoring.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote:

Has Wiltshire police recently conducted speed monitoring on the b390 on the national speed limit sections (also known as chitterne/shrewton road) in the last two months (19/03/2026- 19/05/2026). Or is the focus solely on the 20mph, 30mph and 40mph sections within the village.

If they have conducted monitoring with mobile speed cameras or radar guns on the national speed limit section of the b390 (chitterne/shrewton road) please provide me with dates and times they were present.

if they have not is there a specific reason for not carrying out speed checks on the surround roads as well as the roads within the village.

Response:

It is worth noting that the National speed limit is monitored by our Roads Policing Unit and 20, 30 and 40 speed checks are monitored by a different team, the Community Speed Enforcement Officers within sections in towns and villages.

I have contacted the Roads Policing Unit and they do not have a method of auditing the speed enforcement activity of RPU officers on a particular stretch of road, if enforcement action is taken (i.e. a FPN, TOR, NDAC course etc) therefore they are unable to state whether they have been attending this particular stretch of road.

Therefore, this information is not stored in a way that allows for easy retrieval, it would involve enquiring with every RPU officer to manually peruse through the paperwork they hold.

I have looked at other ways of obtaining this information. The information collated from Traffic Offences (FPNs and TORs) is recorded on a system called PENTIP within our Justice Traffic Unit. It is however a basic system and is reliant upon manual input from paperwork that is generated when a FPN or TOR is issued at roadside. Because of the sheer number of FPN's that are issued, only the very basic information to enable the notice to be issued are entered into this system. This would be information such as name, address, offence date and location, although the exact physical location is not always input into the PENTIP system, many records that have been entered have location fields for town or street blank therefore information downloaded from PENTIP is not always trusted to run searches on and produce accurate information. Although we are currently unable to determine whether any speeding offences were captured within that timeframe at that location, due to the tickets not yet reaching the department and as such will not be registered on the PENTIP system yet. Tickets often take 2-3 months to reach the department and they have up to 6 months. Therefore, under our Section 16 duty to provide advice and assistance I can tell you the following that may assist you: it is possible for you to enquire again in November under a Freedom of Information request to establish whether any tickets were issued in that same period of time at that location however please take note of the possible inaccuracies as detailed above. I must also point out that if there were no tickets issued during that period of time, it does not mean that we were not conducting speed checks, only that no tickets were issued.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

It also needs to be noted that there is no obligation on an Authority to create information where none currently exists today, simply to answer an FOI request.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

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I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offer a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700

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Fax: 01625 524 510

Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>