

WILTSHIRE POLICE



XXXXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 19th May 2026

Our Ref FOI 2026-353

Dear XXXXX,

I write in connection with your request for information dated 8th April 2026, concerning Operation Snap. Please accept my apologies for the delay in responding to your request.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Justice Traffic department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Please provide data on submissions and outcomes made by members of the public to Wiltshire Police as part of Operation Snap, or the equivalent scheme used by Wiltshire Police with the purpose of receiving and acting on public submissions of video evidence of traffic incidents from the roads.

As part of this dataset, I request the number of incidents reported through this scheme to Wiltshire Police, broken down by month, for the period covering 1 January 2022 to 31 March 2026 (or for any period during this time for which you hold relevant data).

I also request a breakdown by month setting out the type of incident, and the outcome (fixed penalty notice, no further action, etc).

Clarification received 19.05.2026 - The yearly breakdown figures would be completely fine, thank you.

Our response:

Please note, the below are approximate figures and some of the data unfortunately is missing.

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Year	Total Submissions	NFA	FPN	Prosecution	Course	Warning Letter	Notes
2026	42	0	12	2	27	0	Up to March - 0 = none recorded
2025	1074	681	268	22	36	67	
2024	837	270	5	98	303	70	There are some blanks in the outcome boxes
2023	488	230	0	58	8	56	Blank spaces in outcomes
2022	227	125	1	33	25	41	

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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