

WILTSHIRE POLICE



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: May 15, 2026

Our ref: FOI 2026/358

Reply contact name:

Dear,

I write in connection with your request for information dated 10th April 2026 concerning Special Constables.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You Wrote:

1. How many Special Constables does your force have?
2. Please could you break this down to per rank?
3. What provisions does your force offer for wellbeing support?
4. What is your policy on wellbeing for specials?
5. How many Special Constables have accessed your wellbeing support?
6. What has been your attrition of Specials in the financial years 2023/24, 2024/25, 2025/26?
7. Does your force have an exit strategy such as questionnaires/interviews etc for Special Constables? If so what is this?

Response:

Question One

106 officers

Question Two

Student Officer = 18

Special Constable = 60

Special Constable Section Officer = 7

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Special Constable Section Leader = 4
Special Constable Divisional Leader = 2
Acting Special Deputy Chief Officer = 1
Acting Special Chief Officer = 1

Question Three

Special Constables are entitled to the same support and care as the rest of the force.

They have access to support through Wiltshire Police's Occupational Health Unit, such as:

- Health Assured, Employee Assistance Programme
- Peer Support
- OK9 Wellbeing Dog Network
- TRiM
- Staff Support Networks
- Internal Wellbeing SharePoint Portal
- Signposting to external services including (Oscar Kilo, Police Care UK, Police Mutual, Flint House)

Question Four

There is no specific policy in place regarding the wellbeing provision for Specials.

Information is included in their training and they are able to liaise with the Citizens in Policing coordinator on access to the support available.

Question Five

TRiM was offered to 18 Specials in 2025 (3 taken) and 5 so far in 2026 (2 taken).

Occupational Health:

Specials total management referrals received since January 2023 to date:

- Physical health: 10
- Mental health: 2.

Self-referrals received since January 2023 to date:

- Physical health: 4
- Mental health: 1

Question Six

2023/24 = 27
2024/25 = 45
2025/26 = 22

Question Seven

The exit strategy is the national standard, the same as for regular officers.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours Sincerely,

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>