



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 02/04/2026

Our ref: FOI 2026/238

I write in connection with your request for information dated 27/02/2026 concerning agency staff.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote and **Our response:**

1) Does the Wiltshire Police have any current contract/agreement in place for the supply of temporary agency staff? (Contingent Labour) **No**

If yes, please can you provide the name of agency with contract/agreement to supply?
N/A

2) Does the Wiltshire Police have any current contract/agreement in place for the supply of permanent staff via a recruitment agency? **Yes**

If yes, please can you provide the name of agency with contract/agreement to supply?
Gel Resourcing Ltd

3) If a contract/agreement is currently in place for the supply of either temporary agency staff (Contingent Labour) or permanent staff via a recruitment agency, please can you confirm the contract/agreement expiry dates should these exist? **standard terms of business - no end date**

4) For the 2024/2025 year, how much money did Wiltshire Police spend on temporary agency staff? (Contingent Labour) **£148,981**

5) For the 2024/2025 year, how much money did Wiltshire Police spend on permanent staff recruitment via a recruitment agency? **£9,226**
Keeping Wiltshire Safe

6) For the 2024/2025 year, how many temporary agency staff members were recruited by Wiltshire Police?

Temporary agency staff hires: 5

7) For the 2024/2025 year, how many permanent staff members were recruited by Wiltshire Police?

Permanent agency staff hires: 3

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit
Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Keeping Wiltshire Safe

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>