

**Force Disclosure Unit**

Wiltshire Police HQ
London Road
Devizes
Wiltshire
SN10 2DN
Tel 101 ext 62005

www.wiltshire.police.uk

disclosure@wiltshire.pnn.police.uk

XXXXXX – by email

Date: 15th April 2026

Your ref: FOI

Our ref: FOI 2026 / 217

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 20th February 2026 concerning Road Fines.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

I am requesting the following information held by your authority for the periods:

1 January to 31 December 2024

1 January to 31 December 2025

Please provide a breakdown of the data for each council area or enforcement district within your authority's jurisdiction, where applicable.

For each council area / district, please provide:

Total driving and parking fines

The total number of driving and parking fines issued during each period, along with the month in each period that recorded the highest number of fines.

Types of fines issued

A breakdown of fines issued by type during each period, including where applicable:

- Parking offences (e.g. no valid ticket, overstaying, double yellow lines)



INVESTOR IN PEOPLE

- Obstructive parking offences (including dropped kerbs)
- Bus lane offences
- Yellow box junction offences
- Red route offences
- Moving traffic offences (e.g. banned turns, no entry violations)

Please include the total number issued for each fine type and indicate which fine type was most common in each period.

Age groups

Where data is held, the number of fines issued during each period to drivers in the following age groups:

- Under 25 years old
- 25–64 years old
- 65 years old and over

Gender

Where data is held, the number of fines issued during each period, broken down by gender.

Repeat fines

Where available, the number of individuals who received more than one driving or parking fine within the same period.

Seasonal trends

Monthly totals for driving and parking fines during each period, to identify any seasonal patterns.

If possible, please provide the data in a spreadsheet format (e.g. CSV or Excel), with separate columns for each council area or district and period to allow for easier analysis.

Our response:

The information that you are requesting for the majority of your request is not stored in a way which permits easy retrieval.

Our Justice Traffic computer system(s) are legacy databases where only minimal information relating to driving offences is actually recorded. Most of the information we hold remains on the manual Penalty Notice paperwork completed at the roadside when an offence is identified rather than logged within our systems (and therefore it is not easily retrievable).

We do not actually record the local government area in which driving offences have occurred, whether an offender is a repeat offender or track any seasonal trends related to these offences – our response in respect of these parts of your request is therefore **No Information Held**.

Whilst we could identify this information from the manual TOR's (Traffic Offence Reports) there is no obligation on an Authority to create information where none currently exists simply to answer an FOI request.

With regards to the age of individuals and their genders, whilst we hold this information manually on the TOR dockets themselves, these details are not added to our computer systems and therefore cannot be searched easily. To locate this information we would need to locate and read each and every individual TOR docket that has been issued for the time period you require to locate the information you are seeking. Give the sheer number of these dockets that have been issued, our Justice Traffic Team have confirmed that undertaking this exercise would, by far, exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please also note that if one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Ordinarily under our section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk