

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

disclosure@wiltshire.police

Date: 24th March 2026

Our ref: FOI 2026-176

Reply contact name:

Dear ,

I write in connection with your request for information dated 11th February 2026 regarding technology-facilitated abuse/technology-facilitated violence and abuse,

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by our Policies Unit at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

1. I am requesting any force level policies or guidance around the policing response to technology-facilitated abuse/technology-facilitated violence and abuse.
2. Any TecSAFE data (if adopted in this force) from the last 5 years in relation to prevalence of use and types of offences recorded (specifically interested in the tech-related incidents)

Refinement received 18.03.2026 - *If you could just provide a response to question 1. about the available policies on tech facilitated abuse that would be helpful.*

Our response:

No information held - Wiltshire Police do not have any Force level policies specifically around the policing response to technology-facilitated abuse and/or violence.

The role of technology is always a consideration for matters of domestic abuse, child sexual exploitation and child abuse, stalking and harassment etc however these policies do not specifically refer to technology-facilitated abuse and/or violence.

Whilst Wiltshire Police do hold guidance relating to digitally facilitated crimes, these are not specific to abuse and/or violence.

I am satisfied that all the relevant information has been passed to me and considered in the light of your request within the time constraints applicable under the legislation.

Keeping Wiltshire Safe

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.

Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700

Keeping Wiltshire Safe

Fax: 01625 524 510

Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>