

WILTSHIRE POLICE



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: February 26, 2026

Our ref: FOI 2026/186

Reply contact name:

Dear,

I write in connection with your request for information dated 12th February 2026 concerning making off without payment.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You Wrote:

Q1: Provide me with the full list of 'making off without payment' offences reported to the force which contained the word 'pub' or 'restaurant' in the summary in 2025.
For each report, include the date, summary and outcome.

Q2: Provide me with the full list of 'making off without payment' offences reported to the force which contained the word 'pub' or 'restaurant' in the summary in 2024.
For each report, include the date, summary and outcome.

Q3: Provide me with the full list of 'making off without payment' offences reported to the force which contained the word 'pub' or 'restaurant' in the summary in 2023.
For each report, include the date, summary and outcome.

Response:

February 2025
March 2025 x 2
April 2025
May 2025 x 5
June 2025
July 2025 x 2
August 2025

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September 2025
October 2025 x 3
November 2025
December 2025 x 2

Left the pub premises without making payment.
Left the restaurant without attempting to pay.
Entered the pub, had a few drinks and has made off without paying.
Attempted to pay at the end of their meal their card was declined...said they would go to the cash point...would be informing the police, the family has left without attempting to pay.
Left a public house after refusing to pay the bill.
Left the IP's taxi without paying for the fare.
Driven away from a restaurant without paying the bill.
He did not pay the fare.
Left the restaurant, making no attempt to pay.
Made off from a restaurant without paying the bill.
Made off without attempting to pay for the items.
Unknown couple left the restaurant after not being able to pay their bill...they haven't returned to pay for the bill as promised.
Left making no attempts to pay...stopped answering further requests.
Suspect has ran up a tab at pub and then left without payment.
Left without paying for the fuel.
Left the restaurant without making any payment.
Couple had left without paying.
Left restaurant without paying.
Left without paying.
Left the restaurant and not returned to pay for their meals and drinks.

Community resolution x 2
Victim declines / withdraws support – named suspect identified x 2
New – under investigation x 2
Investigation complete no suspect identified x 13
Police - named suspect, investigation not in the public interest

Question Two

January 2024
February 2024 x 2
March 2024
April 2024 x 4
May 2024 x 2
June 2024
July 2024
August 2024 x 2
September 2024 x 3
November 2024 x 2
December 2024 x 3

Left restaurant via fire exit and have not paid their £73.69 bill.
Walked out of a restaurant without having paid their £83.96 bill.
Card was declined so he stated he would come back in 20 mins and pay the bill....drove off they did not go in the direction of the ATM.
No payment made and persons left.

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Left the restaurant without paying their bill...refused to pay.
Persons walked out without making any attempt to arrange alternative payment method.
Only paid £100 of a £281 restaurant bill and left the premises.
Walked out of a restaurant after numerous failed payment attempts and have left an unpaid bill.
Walked out of the restaurant without paying for the bill.
Left the pub, making no attempt to pay.
Left the restaurant without paying.
Refused to pay and left.
Left restaurant without billing his bill.
Left without paying for items.
Left the restaurant without making payment for their bill.
Eaten without paying and have then made off without any attempt to pay.
Consumed alcohol and had refused to make payment.
Left the restaurant without paying...for his food, drinks and a bottle of wine.
Left without paying.
Leaving and making no attempt to pay for their bill.
Walked out of the restaurant before completing payment.
Guest's card was declined and they walked out without paying.

Investigation complete no suspect identified x 17
Victim declines / withdraws support – named suspect identified x 2
Police – Named suspect, victim supports but evidential difficulties
Alternate offence charged
Community resolution

Question Three

February 2023
March 2023 x 2
May 2023
June 2023 x 2
July 2023
August 2023
September 2023 x 4
October 2023 x 5
November 2023
December 2023 x 2

Ran off without paying.
Left the premises, making no attempt to pay.
Made off from the restaurant without paying their bill.
Made off from a restaurant without payment.
Made off without payment from a restaurant.
Left the restaurant without paying for goods consumed.
Left the restaurant without paying.
Walked out without paying.
Made off.
Walked off.
Left the restaurant failing to pay.
Refused to pay the rest of their bill...left the restaurant without making payment.
Made off from restaurant without paying bill.
Left the restaurant without making payment.
Leaving without making any attempt to pay.

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Stated they had and walked out...advised that the couple had not in fact paid.
Left the premises without paying.
Walked out of the restaurant without attempting to pay for their meal.
Walked off the restaurant without paying the bill.
Made off from restaurant without paying.
Left without paying the bill.
Made an exit without payment or any attempt to pay.
Left the restaurant without paying their bill.
Making off from restaurant without paying bill.
Left without paying.

Investigation complete no suspect identified x 22
Police – named suspect, victim supports but evidential difficulties x 2
Community resolution

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours Sincerely,

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Keeping Wiltshire Safe

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>