



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 13/02/2026

Our ref: FOI 2026/154

I write in connection with your request for information dated 06/02/2026 concerning Communications Act and Malicious Communications Act 1988.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote and our response:

1. The number of arrests you made in 2023 under section 127 of the Communications Act 2003 and section 1 of the Malicious Communications Act 1988.
2. For the above, please provide a breakdown of the reason for arrest, e.g. social media post, hoax call, email, letter, etc.

Response: Method	Distinct Count of OccNo
Email/s	6
Letter/s	2
Message - Type not specified	7
Social Media Message/s	22
Social Media Post/s or Comment/s	5
Telephone Call/s	45
Text Message/s	30
Voice Note/s	3
Voicemail/s	2
Total	122

122 arrests

Please note: The response is for Malicious Communications Act 1988 Sec 1. We have no occurrences with an arrest under the Communications Act 2003 during this time period

Where the arrested person used more than one method of communication, they have been categorised under the primary method.

Text messages includes Whatsapp messages. Telephone calls includes calls made via social media platforms.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offer a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700

Keeping Wiltshire Safe

Fax: 01625 524 510

Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>