



Sent via email: XXX



London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 24/02/26

Our ref: FOI 2026/151

Reply contact name: XXX

Dear XXX,

I am writing in connection with your request for information dated 09/02/26 concerning provision of auction services information.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote (and our response):

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contract below.

Provision of Auction Services:

<https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.contractsfinder.service.gov.uk%2FNotice%2F5b59375e-05a9-4487-83aa-8befbc90378c&data=05%7C02%7Cdisclosure%40wiltshire.police.uk%7C72610dc56ea949347db008de657a3b87%7C4e5729cf852d4510921251157ca27e3e%7C0%7C0%7C639059772833971675%7CUnknown%7CTWFpbGZsb3d8eyJFbXB0eU1hcGkiOnRydWUsIlYiOiIlwLjAuMDAwMCIsIlAiOiJXaW4zMilslKFOljoIjWTFpbGlslldUljoyfQ%3D%3D%7C0%7C%7C%7C%7C&sdata=x7QxPt86nDp%2FCpZx7ZF2YAx7RdpvH64p%2BRjq3JSTrqk%3D&reserved=0>

The details we require are:

What are the contractual performance KPI's for this contract?

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Title of KPI	Maximum time from when initial phone call is received by the Contractor	Failure to achieve response time for each call-out shall result in accrual of Non- Performance Points
Collection Time Following Notification -	2 Hours	10 Points

Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages

3 bids received – John Pye Auctions / Vernon Fox Trading Ltd / Wilsons Auctions Ltd – open tender -Wilsons successful.

Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

The supplier takes a percentage fee of sales value – pricing information is considered commercially sensitive and therefore, cannot be provided.

Exemption details-

Wiltshire Police are unable to provide copies of spending on the contract/framework as these are exempt by virtue of:

Section 43(2) – Commercial Interests

Section 43 is a prejudice-based exemption which means that the public authority must demonstrate that it is satisfied that to release the information, this would damage commercial interests of another. It is also a qualified exemption which means that the public authority must consider the public interest in withholding this information.

Overall Harm

Disclosure of copies of this expenditure would not only be a breach of the contract held with the supplier of our current system, it would also:

- **Affect our ongoing relationship with that supplier**
- **Disclosure of contract and/or invoice numbers could compromise the security and integrity of Wiltshire Police and the supplier**
- **Affect future contract negotiations**

Public Interest Test

Factors favouring disclosure

There is a strong public interest in ensuring that public money is spent correctly and disclosing this information would adhere to the basic principles of openness and transparency.

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Factors favouring non-disclosure

Wiltshire Police would never knowingly breach the terms of any contract held with a supplier as it would destroy the current relationship with that supplier and could potentially lead to legal proceedings being taken against the Force.

In addition, any disclosure of information via FOI is essentially a disclosure to the world. Attempts by applicants to access information of this nature from Wiltshire Police and other Forces could conflate the potential harm caused.

Balance Test

Whilst Wiltshire Police recognise the importance of remaining open and transparent with public, this must be weighed against the terms of any current contracts the Force holds with relevant suppliers, its' ongoing relationships with those suppliers and the fact that unnecessary or unauthorized disclosure of confidential material would hand a competitive advantage to other suppliers of similar products or compromise the commercial position of Wiltshire Police.

It is therefore our opinion that balance lies in favour of non-disclosure for this query currently.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. The exemption applicable to the information requested is:

- **Section 43(2) – Commercial Interests**

Start date & duration of framework/contract?

Contract Start Date 01/07/ 23-Contract End Date 30/06/26.

Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?



692 Auction Services
Tender Final.docx

- **Please refer to Section 4 in the document entitled '692 Auction Services Tender Final'**

Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

The contract will expire on 30/06/26 but includes an extension option up to a further 2 years (30/06/28).

Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

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Contract expires on 30/06/26 with a 2-year optional extension. The business is currently reviewing the possibility of extending or retendering, but it is not confirmed currently.

Who is the senior officer (outside of procurement) responsible for this contract?

Financial Investigation Manager/Justice Assets Manager.

I am satisfied that all the relevant information has been passed on to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>