

# WILTSHIRE POLICE



## Police Headquarters

London Road  
DEVIZES  
Wiltshire  
SN10 2DN

Date: February 20, 2026

Our ref: FOI 2026/134

Reply contact name:

Dear,

I write in connection with your request for information dated 1<sup>st</sup> February 2026 concerning coffee.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

### **You Wrote:**

Please provide the recorded information you hold for the most recently completed financial year concerning coffee supplied for use within the Force (including headquarters and operational premises).

Specifically, please provide:

Total expenditure on coffee products purchased for Force use (e.g., beans/grounds/pods/instant), for the relevant financial year.

Where held, the total quantity purchased for that year (e.g., kilograms, number of packs, number of pods).

The supplier name(s) and the relevant contract/framework details (contract title and/or reference number), and the date range the arrangement covers.

If coffee is procured under a wider catering/facilities/supplies contract, please provide the relevant line items/schedule (or an extract) showing coffee products and annual spend.

Important note (to avoid misunderstanding):

I am not asking you to guess or estimate "cups consumed" if no such record exists. If Wiltshire Police does not hold a record of "cups drunk," please treat this request as one for the closest recorded information held (e.g., procurement and finance records showing spend and quantities purchased).

**Keeping Wiltshire Safe**

**Response:**

Please note that the below information is specifically for coffee and does not include general catering contracts where a supplier purchases coffee as part of this.

**Question One**

£1,000 to date

**Question Two**

750g of instant coffee (Quantity x 44)

**Question Three**

ACS Group

**Question Four**

£1,200 annual spend

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours Sincerely,

Wiltshire Police offers a re-examination of your case under its review procedure.

### **Force Disclosure Unit**

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



## **Freedom of Information Request Appeals Procedure**

### **1. Who Can Ask for a Review**

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

### **2. How to Request a Review**

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

### **3. Review Procedure**

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

### **4. Conclusion of the Appeal**

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

**Keeping Wiltshire Safe**

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)

**Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.**

**If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>**