



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Our ref: FOI 2026/102

I write in connection with your request for information dated 22/01/2026 concerning Residential Burglaries.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

Under the Freedom of Information Act 2000, I request the following information to support an assessment of domestic burglary risk used by home insurers.

1. Scope and Definition

For the purpose of this request, a night-time "occupied dwelling burglary" is defined as:

A recorded burglary of a residential dwelling where the offence occurred during night-time hours and where the occupants were present and asleep, as recorded or inferred from the crime report.

2. Data Requested

Please provide the following for:

The most recent 12-month period available; and

Each of the preceding five years.

For each year:

Keeping Wiltshire Safe

- a) Total recorded dwelling burglaries.
- b) Number of dwelling burglaries occurring during night-time hours.
- c) Number of dwelling burglaries where occupants were present and asleep (if recorded).
- d) Where available, the number of such offences involving forced entry versus unlocked or insecure access.

3. Risk Context (If Held)

If recorded or available without narrative review, please indicate:

- a) Whether offenders were known to target occupied properties.
- b) Whether injury or confrontation occurred in these incidents.
- c) Any internal analysis or guidance relating to the prevalence of night-time occupied burglaries.

4. Methodology and Limitations

Please include:

- a) The recording method used to determine time of offence and occupant presence.
- b) Any limitations on accuracy or completeness of this data.

5. Format

CSV or tabular format preferred.

Response:

The majority of the information that you are requesting is not stored in a way which permits easy retrieval. To establish whether the occupants were present and asleep, whether the burglary involved forced entry versus unlocked or insecure access, whether offenders were known to target occupied properties, whether injury or confrontation occurred, would likely be recorded as free text within the crime report and therefore to establish this information would require manually reading each occurrence involving a residential burglary.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore, the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

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Ordinarily under our section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case.

Although excess cost removes the forces obligations under the Freedom of Information Act, as a gesture of goodwill, I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

Q2a

Distinct Count of OccNo	All Residential Burglaries
2020	1238
2021	1099
2022	1235
2023	1051
2024	1005
2025	1135
Total	6763

Q2b

Distinct Count of OccNo	Time 22:00 - 06:00
2020	393
2021	388
2022	447
2023	365
2024	375
2025	433
Total	2401

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with Section 17 of the Act, this letter represents a Refusal Notice for this particular request.

Exemptions applied:

Section 12: Exemption where cost of compliance exceeds appropriate limit

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

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I am satisfied that all the relevant information has been passed to me and has been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Please contact me if you would like to discuss the withheld information.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Keeping Wiltshire Safe

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Keeping Wiltshire Safe

Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>