

WILTSHIRE POLICE



Via Email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date 28/01/2026

Our ref **FOI 2025/1161**

Reply contact name is: XXXX

Dear XXXX

I write in connection with your request for information, dated 11/12/2025, concerning abstraction rates.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted with resource management of Wiltshire Police.

Your request for information has now been considered and it is not possible to meet your requirements in full.

You wrote:

Could you please supply a monthly breakdown of abstraction rates for the last complete 12 month period that you have figures for. Abstraction in this circumstance relates to all officers taken temporarily from Neighbourhood Policing departments in order to cover for colleagues in the Response Dept. or Response Investigations Dept. who are absent for any reason such as sickness, training holidays etc. This information can be supplied in hours or a percentage, for each area or division in your force.

Our response:

Please note: The IPL information is the university related abstractions that officers have to attend to complete their portfolio, the graduation is at the end of this program

We are unable to respond to - Abstraction in this circumstance relates to all officers taken temporarily from Neighbourhood Policing departments in order to cover for colleagues in the Response Dept. or Response Investigations Dept. This would mean integration of Keeping Wiltshire Safe

everyone's individual duties on our rostering system. This would also not provide accurate data as some officers will be taken that day or for that call. Some of this information is being collated in another way however to match the two sets of data up would involve a huge amount of work.

I have responded with number of hours abstracted for Neighbourhood teams by County and Swindon only as to compete by area would take a long time. Swindon have 3 Beat areas. County have 7 Beat areas.

The information includes PC's and PCSO's.

The other section is unlikely to be accurate as this will include abstraction on their own beat area amongst other abstractions such as suspended officers appointments which may be in own area.

Swindon	Court	Flint House	IPL DHEP	Graduation	IPL Operational Competence portfolio	IPL PCDA PLT	Other	Annual Leave	Parental leave	PPST	Sick	TOTAL
Jan	9		36	38	16	28	201.25					328.25
Feb	10				19	18	180					227
Mar	9					29	784					822
Apr					16	36	165					217
May	20				37	39	173		1.55			270.55
Jun	19					26	237.75					282.75
Jul	47	27		9		29	179					291
Aug	8					37	176					221
Sept	10				17	29	417					473
Oct						63	197					260
Nov	29	65				134	160					388
Dec						73	177					250
	161	92	36	47	105	541	3047	2888.25	1.55	627.3	9316.55	16862.65

County	Court	Flint House	IPL END POINT ASSESSMENT	Graduation	IPL Operational Competence portfolio	IPL PCDA PLT	IPL PCDA PROGRAM ME	IPL Professional discussion	Other	Annual Leave	Parental leave	PPST	Sick	TOTAL
Jan	75.25		9			19	2.5							105.75
Feb	82.25	73.5	5			19								179.75
Mar	30													30
Apr	36		10				0.75							46.75
May	9													9
Jun	9		5				0.75							14.75
Jul	67.75			18			1							86.75
Aug	16													16
Sept	10					27								37
Oct	48.75	33		18	18	36								153.75
Nov		33						1.5						34.5
Dec	34					47								81
	418	139.5	29	36	18	148	5	1.5	1049.25	5114.75		607.3	14041.75	21608

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Keeping Wiltshire Safe

Exemption applied:

Section 12: Exemption where cost of compliance exceeds appropriate limit

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

Keeping Wiltshire Safe

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>