



—
By Email



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 22nd December
2025

Our ref: FOI 2025/1185

I write in connection with your request for information dated 19th December concerning pet theft.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Under the Freedom of Information Act 2000, I request the following information for the period 1 January 2021 to 31 December 2025 (or the latest available date) for your police force area:

-Total number of reported pet theft incidents (all species) broken down by year -Total number of reported dog theft incidents broken down by year -Number of stolen pets (all species) recovered and returned to owners -Number of stolen dogs recovered and returned to owners

Response:

Section 1 of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at s1(1)(a) is to confirm or deny whether the information specified in a request is held. The second duty at s1(1)(b) is to disclose information that has been confirmed as being held.

Whilst I can confirm Wiltshire Police do hold the requested information, section 12(1) of the FOIA states:-

Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Keeping Wiltshire Safe

The information you are requesting - namely for the period January 2021 – July 2024 - is not stored in a way which permits for easy retrieval. Wiltshire Police do not have a way to automatically identify the type of items stolen during a theft. Prior to the introduction of the Pet Abduction Act 2024, which came into effect in August 2024, the theft of a pet would have been recorded under the offence of 'other theft'. Establishing the number of pets taken during a recorded 'other theft' offence would require manually interrogating each record, for which there were more than 2800 'other theft' offences recorded for 2024 alone. If one minute was spent checking each occurrence log and/or other documents held for the occurrence, it would take more than 46 hours to complete the task.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

Please note:

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Forces may use different recording systems, therefore it may be possible some Forces can provide this information where others cannot.

Ordinarily under our Section 16 obligation to provide advice and assistance we would advise you of a way to refine your request to a more manageable level. Due to the difficulties in obtaining the requested information, as outlined above, I cannot think of a way in which this could be achieved.

Although excess cost removes the Forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I can provide you with is documented below.

Please note, this information has been provided in relation to offences recorded after the introduction of the Pet Abduction Act 2024 which came into Force in August 2024:

We only have the following offence description for pets - 'Abduction of pet dog/cat'.

Reported Month	Total Dog Abductions	Total Dogs Recovered	Total Cat Abductions	Total Cats Recovered
Aug-24	0	-	0	-
Sep-24	0	-	4	4

Keeping Wiltshire Safe

Oct-24	0	-	2	2
Nov-24	1	1	0	-
Dec-24	0	-	0	-
Jan-25	1	1	0	-
Feb-25	1	1	1	1
Mar-25	0	-	0	-
Apr-25	0	-	1	1
May-25	1	0	0	-
Jun-25	1	1	0	-
Jul-25	0	-	1	1
Aug-25	1	1	2	2
Sep-25	0	-	0	-
Oct-25	0	-	1	1
Nov-25	0	-	0	-
Total	6	5	12	12

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Keeping Wiltshire Safe

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

Keeping Wiltshire Safe

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>