

WILTSHIRE POLICE



Via Email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 09/12/2025

Our ref: FOI 2025/1101

Reply contact name:

Dear Graham,

I write in connection with your request for information dated 21/11/2025 concerning water and wastewater usage and costs.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote with **Response:**

For the most recent yearly data to hand: -

- Your total billed water/sewerage usage?

Site Name	Water Consumption (m ³)	Charges (this is the bill total, so includes the standing charges)
Amesbury Police Station	580	£3,123.51
Calne Police Station	150	£853.86
Devizes HQ Site	383	£2,179.91
Devizes Borough Police Station	155	£788.43
Highworth Police Station	0	£182.14
Malmesbury Police Station	0	£2,213.57
Marlborough - Corner House	31	£268.34
Marlborough old Police Station - Sale Approved	0	£300.59
Melksham Police Station	1858	£9,060.78
Royal Wootton Bassett Police Station	46	£124.91

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Salisbury Former Police Station - 6 Wilton Road	9	£134.52
Salisbury Old Sarum SPR Store	11	£289.76
Tidworth Police Station	70	£963.11
Trowbridge Police Station	761	£3,720.98
Warminster Police Station The Avenue	271	£1,416.85

Swindon includes Gable cross and 2x police points: Water charges for Oct 24- Oct 25 for all 3 sites is £15,626.93

- Your total billed water/sewerage cost? – Please see above
- Name of your water provider? - Wessex Water, Castle Water, Water 2 Business, Veolia, SES-Business Water. We have various due to geographic location.
- Are you on a standard water tariff or negotiated/contracted rate i.e. via a framework/direct? - Standard water tariff
- Have you switched water supplier? - No, we have to go with the supplier for the area.
- Have you ever commissioned or undertaken a water and wastewater audit, with a review to reducing your water and wastewater costs? - No
- Is funding prohibiting you from implementing a water and wastewater cost reduction project? – No information held
- Have you ever carried out a water consumption benchmark exercise to all of your buildings? If so what is the water consumption per person per year? – No
- Do you have a future water strategy, if so, please supply details. - This would be in the PCC environmental Sustainability strategy. – Please see the following link:
[Environmental Sustainability Strategy 2022 - 2025](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

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Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>