



WILTSHIRE POLICE

XXX
Sent via email: XXX



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 11/12/25

Our ref: FOI 2025/1087

Reply contact name: XXX

Dear XXX

I write in connection with your request for information dated 14/11/25 concerning e-scooters.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote (and our response):

I am making a request for the following information under the Freedom of Information Act 2000:

1. **The number of privately-owned e-scooters that were seized by your police force:**
 - a. between 1 October 2021 to 30 September 2022;
 - b. between 1 October 2022 to 30 September 2023;
 - c. between 1 October 2023 to 30 September 2024;
 - d. between 1 October 2024 to 30 September 2025.

a. between 1 October 2021 to 30 September 2022;	23
b. between 1 October 2022 to 30 September 2023;	23
c. between 1 October 2023 to 30 September 2024;	66
d. between 1 October 2024 to 30 September 2025.	110

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2. **Of the e-scooters seized between 1 October 2021 and 30 September 2025, the number that were released back to owners:**

- a. between 1 October 2021 to 30 September 2022;
- b. between 1 October 2022 to 30 September 2023;
- c. between 1 October 2023 to 30 September 2024;
- d. between 1 October 2024 to 30 September 2025.

a. between 1 October 2021 to 30 September 2022; 4

b. between 1 October 2022 to 30 September 2023; 1

c. between 1 October 2023 to 30 September 2024; 4

d. between 1 October 2024 to 30 September 2025. 0

3. **The name and date of any specific operations your force has conducted, targeting the illegal or anti-social use of privately owned e-scooters. (Please specify if the operation also targeted enforcement of anti-social or illegal use of e-bikes or other forms of micromobility).**

Please note-The force does not have any further data beyond the 138 days stated:

From 10/12/25, for the last 138 days, Wiltshire Police have been running an operation called Op Jetsom which targets the use of illegal e-bikes and e-scooters. During that time, the force has seized 42 e-bikes and 28 e-scooters.

The force cannot state how many were released back to owners; this is because e-scooters are very difficult to prove as a legal mode of transport. Therefore, the data could be unreliable.

4. **Please provide the current policy or standard operating procedure for the disposal or handling of seized e-scooters.**

Please refer to the PDF document sent alongside this letter for the force policy relating to e-bike / e-scooters.

5. **Please provide a copy of any internal policy, guidance, or standard operating procedure (SOP) that governs how officers should approach enforcement action against e-scooter riders.**

Please refer to stated document sent with this letter.

I am satisfied that all the relevant information has been passed on to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

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Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>