

WILTSHIRE POLICE

Via Email



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 08/12/2025

Our ref: FOI 2025/1035

Reply contact name:

Dear,

I write in connection with your request for information dated 03/11/2025 concerning complaints made against full time Wiltshire Police officers.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

I would like to please request data regarding complaints made against full time wiltshire police officers for any type of discriminatory behaviour by the general public.

The information I'd like is:

How many official complaints of discriminatory behaviour (Racism, sexism, homophobia et al) were made against full time Wiltshire Police officers by members of the public, per year, for the years 2019, 2020, 2021, 2022, 2023 & 2024?

How many of the above complaints, per year, resulted in legal or disciplinary action?

How many full-time police officers were employed during the years 2019, 2020, 2021, 2022 & 2024?

How many full-time police officers received two or more complaints during that five-year period?

How many full-time police officers received five or more complaints during that five-year period?"

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Response:

Q1:

2020 – 46

2021 – 42

2022 – 61

2023 – 67

2024 – 75

Q2:

1 x Dismissed without notice in 2021

1 x Final Written Warning with Extension in 2022

1 x Final Written Warning in 2023

1 x Summary dismissal in June 2020

Written Warnings – 2 in 2022, 1 in 2023 and 2 in 2024

Q3:

We only have required data available from 1st July 2022. Please see below:-

Year (as of 1st July)	FTE Police Officers
2019	Not available
2020	Not available
2021	Not available
2022	1031
2023	1096
2024	1187

Q4:

Our data on shows rolling 2 years. 313 in last 2 years

Q5:

Our data only shows rolling 2 years – 38 in last 2 years

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>