

WILTSHIRE POLICE



XXXX – Via email



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN
disclosure@wiltshire.police.uk

Date: 30th December 2025

Our ref: FOI 2025-1140

Dear XXXX,

I write in connection with your request for information dated 2nd December 2025 regarding the complaints form on Wiltshire Police's website.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered, and I am able to respond as follows.

You wrote:

please provide the following information under the Freedom of Information Act 2000 (if applicable) or as part of your response:

1. The date when Police first became aware of potential issues with the misleading wording on the DOB field, including any internal reviews, audits, or prior complaints on this topic.
2. The total number of submissions to the online complaint form where DOB was provided, aggregated by year (to protect privacy), since the form's launch.
3. The date when the current version of the online complaint form (including the DOB field and its stated rationale) was first made available to the public

Our response:

1. 2nd December 2025, upon receipt of this request
- 2.

2021	415
2022	502
2023	537
2024	535
2025 (to date)	516
Total	2,505

Keeping Wiltshire Safe

3. No information held – The website is managed by a single central, national team; the wording of the complaints form is not something that is implemented by Wiltshire Police, and we cannot see when this latest version was first made available to the public.

I am satisfied that all the relevant information has been passed to me and considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker