

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 3rd October 2025

Your ref: FOI

Our ref: FOI 2025 / 928

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 1st October 2025 concerning Thefts from Porches.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our Business Performance Team - I am now able to respond as follows.

You wrote (and Our Response)

Under the Freedom of Information Act, please could you tell me the following:

1. How many instances of parcel theft from a doorstep have been reported between the following dates:

01/10/2024-30/09/2025

01/10/2023-30/09/2024

01/10/2022-30/09/2023

01/10/2021-30/09/2022

01/10/2020-30/09/2021



INVESTOR IN PEOPLE

Year	Number
2020-2021	34
2021-2022	40
2022-2023	56
2023-2024	45
2024-2025	75
Grand Total	250

2. If possible, can you share the number of reported instances of parcel theft from a doorstep for each month for each of the date ranges in question one. If too time consuming, please would you provide it for the most recent date range.

Month	Number	Month	Number	Month	Number	Month	Number	Month	Number
Oct-20	4	Oct-21	3	Oct-22	6	Oct-23	4	Oct-24	5
Nov-20	0	Nov-21	5	Nov-22	11	Nov-23	6	Nov-24	8
Dec-20	6	Dec-21	2	Dec-22	12	Dec-23	6	Dec-24	10
Jan-21	1	Jan-22	5	Jan-23	3	Jan-24	3	Jan-25	9
Feb-21	5	Feb-22	3	Feb-23	0	Feb-24	2	Feb-25	2
Mar-21	4	Mar-22	1	Mar-23	4	Mar-24	4	Mar-25	1
Apr-21	1	Apr-22	0	Apr-23	1	Apr-24	5	Apr-25	4
May-21	2	May-22	5	May-23	5	May-24	2	May-25	2
Jun-21	4	Jun-22	5	Jun-23	2	Jun-24	5	Jun-25	8
Jul-21	0	Jul-22	7	Jul-23	0	Jul-24	4	Jul-25	13
Aug-21	5	Aug-22	1	Aug-23	5	Aug-24	3	Aug-25	10
Sep-21	2	Sep-22	3	Sep-23	7	Sep-24	1	Sep-25	3
								Total	250

3. If possible, can you share what type of product were stolen most (E.G. mobile phone, air fryer) for the date ranges provided in question one.

Item	2020-2021
Clothing	9
Not Recorded	9
Amazon parcel	3
Passport	2
Bicycles	1
Boots	1
Cosmetics	1
Homewares	1
Personal Documents	1
Letters	1
Mobile Phone	1
Motorbike Equipment	1
Scent Diffuser	1
Watch	1
Xbox	1
Total	34

Item	2021-2022
Clothing	13
Not Recorded	8
Amazon parcel	5
Letters	3
Mobile Phone	3
Ebay parcel	2
Homewares	1
Camera	1
Cutting machine	1
Hot Tub	1
iPad/Tablet	1
VR Headset	1
Total	40

Item	2022-2023
Not Recorded	15
Mobile Phone	8
Clothing	6
Cosmetics	5
Amazon parcel	4
Letters	2
Homewares	2
Computer Equipment	2
Toys	2
Voucher	2
Bicycle parts	1
Hair Straighteners	1
Kindle	1
Letter	1
Personal Documents	1
Vapes	1
Vitamins	1
Wood Stove	1
Total	56

Item	2023-2024
Not Recorded	9
Amazon parcel	9
Clothing	7
Mobile Phone	2
Computer	2
Cosmetics	1
Toys	1
Personal Documents	1
Camera	1
Passport	1
Air Fryer	1
CBD Oil	1
Coffee	1
Dehumidifier	1
Food	1
Hair Extensions	1
Mobile Phone Case	1
Pillows	1
Radiators	1
Shoes	1
Television	1
Total	45

Item	2024-2025
Not Recorded	15
Clothing	9
Amazon parcel	6
Mobile Phone	6
Cosmetics	4
Computer	2
Toys	2
Passport	2
Watch	2
Coffee Machine	2
Pet Medication	2
Prescription Medication	2
Personal Documents	1
Camera	1
Food	1
Letters	1
Voucher	1
Vapes	1
VR Headset	1
Car Parts	1
CD	1
Computer games	1
Craft Materials	1
Duvet	1
Flowers	1
Garden Ornament	1
Gold Bar	1
Hemp Oil	1
Lawn Mower	1
Medication	1
Pet Food	1
Photograph Album	1
iPad/Tablet	1
Total	75

4. If possible, can you share the total reported value of stolen parcels for the date ranges provided in question one.

Year	Sum of Value
2020-2021	£1,712
2021-2022	£13,184
2022-2023	£14,384
2023-2024	£10,616
2024-2025	£21,093
Total	£60,989

5. If possible, can you share any data that you hold on which postal or parcel carrier delivered the parcels to the doorsteps of the incidents reported for each of the date ranges in question one.

Distinct Count of OccNo	2020-2021	2021-2022	2022-2023	2023-2024	2024-2025	Grand Total
ArrowXL				1		1
DHL			2	1	1	4
DPD	2	1	2	2	6	13
Evri		5	6	5	12	28
Hermes	8	5				13
InPost					1	1
Not Recorded	20	21	38	29	40	148
ParcelForce		1	1			2
Royal Mail	4	6	5	5	13	33
UPS		1	2	1	1	5
Yodel				1	1	2
Total	34	40	56	45	75	250

Please Note

- The data is provided for the Offence Descriptions Theft of a mailbag or postal package and Theft or unlawfully taking of mail.
- There may be similar thefts recorded on our systems under other HO Crime Codes (eg Theft from a Person). To review all other Theft Offences will almost certainly push this response to a Section 12 exemption (time/cost) due to the number of other records which would also have to be searched.
- These offence descriptions include offences of taking letters as well as parcels.
- It needs to be noted that the value of the theft is approximate and not always recorded for every occurrence – so will be understated.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk