

WILTSHIRE POLICE



XXXX – Via email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

disclosure@wiltshire.police.uk

Date: 21st October 2025

Our ref: FOI 2025-909

Reply contact name:

Dear XXXX,

I write in connection with your request for information dated 23rd September regarding project management.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote (and our response):

Under the Freedom of Information Act 2000, please provide the following information regarding project management software and project management staff within your organisation.

1. Company / Organisation Name: [Wiltshire Police](#)
2. Full Name of contact providing information: [Delivery Support Unit Manager](#)
3. Email Address: ccc@wiltshire.police.uk
4. Position: [Delivery Support Unit Manager](#)
5. How many staff are involved in managing or supporting projects? [There are currently 10 staff in the Delivery Support Unit dedicated to managing projects/programmes/portfolios. On an ad-hoc basis other people across the organisation may be involved in running a small project alongside their day job but this is not their regular role.](#)
6. Which project management software do you currently use? [N/A – Wiltshire Police use M365 applications and QlikSense rather than a specific management software.](#)
7. Are multiple project management tools used across different departments? (Please list the software(s) used) [As above – M365 applications and QlikSense](#)
8. When is each software license due for renewal? [M365 yearly on 1st April, QlikSense 30/04/2026](#)

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9. Which departments have access to the software? [All](#)
10. How many users have access to the software? [All](#)
11. Are there any planned changes or upgrades to project management software within the next 12 months? (Yes / No / Details) [Halo, our service management tool is being evaluated for use in potential project management.](#)

Under the Freedom of Information Act 2000, please provide the following information regarding project management software and project management staff within your organisation.

To clarify, by "supporting projects" I mean staff in dedicated roles that provide structured support to project or programme delivery. This would typically include:

- Project Support Officers [None](#)
- Programme Support Officers [None](#)
- Staff working in a Project/Programme Management Office (PMO) or equivalent team who assist with governance, reporting, planning, or administration of projects [None other than the Delivery Support Unit Manager](#)

I am not seeking information about general staff who may occasionally contribute to projects as part of their wider duties outside of a designated project management role.

I am satisfied that all the relevant information has been passed to me and considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker