

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 26th September 2025

Our Ref FOI 2025-890

Dear XXXXX,

I write in connection with your request for information dated 16th September 2025, concerning policies and processes for Serious Case Reviews, Child Safeguarding Practice Reviews or equivalent.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Force Policy Officer and Practice Review Manager at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Please provide details of the mechanisms, policies, or processes your force had in place from 1 January 2021 to the present for:

Receiving and reviewing findings, recommendations or learning from Serious Case Reviews, Child Safeguarding Practice Reviews or equivalent reviews concerning children

Disseminating and embedding this learning internally within the force, including between departments, teams or officers

Sharing or embedding this learning externally with partner agencies or multi-agency safeguarding partnerships

Monitoring or evaluating whether this learning has been implemented effectively in practice

If possible, please provide copies of any relevant policies, procedures, frameworks or guidance documents that were in place during this period

If policies or processes have changed since 1 January 2021, please provide information on the current version and any revisions during this period

Keeping Wiltshire Safe

Our Response:

Wiltshire Police do not have any policies in place that set out our approach to the receiving and reviewing of findings, recommendations or learning from Serious Case Reviews, Child Safeguarding Practice Reviews or equivalent reviews concerning children.

The Practice Review Manager has provided the following information to assist with your request.

- The Practice Review Manager attends and takes part in all reviews as the representative for Wiltshire Police. This means the findings from the reviews are not separately 'received' or 'reviewed' as they are present throughout the entire process for each review.
- Learning is disseminated by the Practice Review Manager to relevant departments to take appropriate action. These departments are asked to provide the Practice Review Manager with progress updates which are fed back into the Risk and Organisational Learning Board chaired by the ACC. The ACC is also required to 'sign-off' any actions which have been deemed as completed via this board. If the learning is not specific to one department, the Practice Review Manager may assist in carrying out any necessary actions e.g creating force-wide learning briefs.
- Learning does not need to be shared externally with partners as relevant partners are always part of the reviews and they have representatives who are present throughout the review process in the same way that the Practice Review Manager is.
- Monitoring/evaluation takes place via the Risk and Organisational Learning Board chaired by the ACC as detailed above.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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