

WILTSHIRE POLICE



Via Email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date 02/09/2025

Our ref **FOI 2025/805**

Reply contact name is: XXXX

Dear XXXX

I write in connection with your request for information, dated 14/08/2025, concerning parcel thefts.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted with XXXXXX of Wiltshire Police.

Your request for information has now been considered and it is not possible to meet your requirements in full.

You wrote:

REQUEST 1:

How many instances of parcel theft (i.e. parcels stolen from someone's doorstep, porch or lobby) were reported between the following dates: 01/01/2021 - 13/08/2025? I would like this information to be broken down by calendar year, and with the results for 2025 so far separate

REQUEST 2:

Please could you share a breakdown of these instances by month for each of the date ranges provided (i.e Jan 2021, Feb 2021 etc through to Aug 2025 so far)

REQUEST 3:

What is the total reported value of stolen parcels for the date range provided, broken down by calendar year (and for 2025, the results so far). If not all reported thefts have had the value of the good provided, please could you share the information for the number of parcel thefts that do have a monetary value attached and the total cost of those?

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REQUEST 4:

Please could you share a breakdown of these costs by month for the date range provided?
(If this element of the request is going to be too time consuming, please get back in touch with me as I would not want the whole FOI to be rejected over one question)

REQUEST 5:

What is the most common time of day for parcel thefts to be reported? I would like this information to be broken down by calendar year (based on the date ranges provided)

A. 06:00 - 09:00

B 09:01 - 17:00

C 17:01 - 22:00

D 22:01 - 06:00

REQUEST 6:

A - Could you let me know the number of thefts, broken down by month, that have led to an arrest?

B - Following on from this, please could you also provide the number of parcel thefts, by month, that have resulted in a charge?

C - And finally, the number of parcel thefts, by month, that have led to a successful conviction? Please could you also provide the sentence (if this is going to be too time consuming, please just provide the number of convictions)

Our response:

Answer:

Q1

	Distinct Count of OccNo
2021	35
2022	59
2023	43
2024	52
2025	40
Grand Total	229

Q2

	Distinct Count of OccNo
Jan-21	1
Feb-21	5
Mar-21	4
Apr-21	1

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May-21	2
Jun-21	4
Jul-21	
Aug-21	5
Sep-21	2
Oct-21	3
Nov-21	5
Dec-21	2
Jan-22	5
Feb-22	3
Mar-22	1
Apr-22	
May-22	5
Jun-22	5
Jul-22	7
Aug-22	1
Sep-22	3
Oct-22	6
Nov-22	11
Dec-22	12
Jan-23	3
Feb-23	
Mar-23	4
Apr-23	1
May-23	5
Jun-23	2
Jul-23	
Aug-23	5
Sep-23	7
Oct-23	4
Nov-23	6
Dec-23	6
Jan-24	3
Feb-24	2
Mar-24	4
Apr-24	5
May-24	2
Jun-24	5

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Jul-24	4
Aug-24	3
Sep-24	1
Oct-24	5
Nov-24	8
Dec-24	10
Jan-25	9
Feb-25	2
Mar-25	1
Apr-25	4
May-25	2
Jun-25	8
Jul-25	14
Grand Total	228

Q3

	Sum of Value
2021	£2,549
2022	£17,704
2023	£10,725
2024	£13,375
2025	£13,696
Grand Total	£58,049

Q4

	Sum of Value
Jan-21	£0
Feb-21	£115
Mar-21	£560
Apr-21	£0
May-21	£80
Jun-21	£120
Jul-21	£0
Aug-21	£286
Sep-21	£210
Oct-21	£131
Nov-21	£840
Dec-21	£207

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Jan-22	£391
Feb-22	£3,494
Mar-22	£23
Apr-22	£0
May-22	£5,366
Jun-22	£295
Jul-22	£2,152
Aug-22	£285
Sep-22	£0
Oct-22	£812
Nov-22	£1,319
Dec-22	£3,567
Jan-23	£173
Feb-23	£0
Mar-23	£1,282
Apr-23	£130
May-23	£100
Jun-23	£543
Jul-23	£0
Aug-23	£3,628
Sep-23	£2,390
Oct-23	£309
Nov-23	£350
Dec-23	£1,820
Jan-24	£53
Feb-24	£10
Mar-24	£221
Apr-24	£383
May-24	£115
Jun-24	£6,846
Jul-24	£196
Aug-24	£78
Sep-24	£235
Oct-24	£488
Nov-24	£2,381
Dec-24	£2,369
Jan-25	£1,196
Feb-25	£33

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Mar-25	£0
Apr-25	£9,189
May-25	£161
Jun-25	£1,011
Jul-25	£2,106
Grand Total	£58,049

Q5

	2021	2022	2023	2024	2025	Grand Total
A (06:01 - 09:00)	5	5	2	7	2	21
B (09:01 - 17:00)	13	36	29	29	26	133
C (17:01 - 22:00)	4	2	6	7	2	21
D (22:01 - 06:00)	12	16	6	9	10	53
Grand Total	34	59	43	52	40	228

Q6A

	Distinct Count of OccNo
Jan-21	0
Feb-21	0
Mar-21	0
Apr-21	0
May-21	0
Jun-21	0
Jul-21	0
Aug-21	0
Sep-21	0
Oct-21	0
Nov-21	0
Dec-21	0
Jan-22	0
Feb-22	0
Mar-22	0
Apr-22	0
May-22	0
Jun-22	0
Jul-22	0
Aug-22	0
Sep-22	1
Oct-22	0
Nov-22	0

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Dec-22	0
Jan-23	0
Feb-23	0
Mar-23	0
Apr-23	0
May-23	0
Jun-23	0
Jul-23	0
Aug-23	0
Sep-23	0
Oct-23	0
Nov-23	0
Dec-23	0
Jan-24	0
Feb-24	0
Mar-24	0
Apr-24	1
May-24	0
Jun-24	0
Jul-24	0
Aug-24	0
Sep-24	0
Oct-24	0
Nov-24	1
Dec-24	0
Jan-25	0
Feb-25	0
Mar-25	0
Apr-25	0
May-25	0
Jun-25	0
Jul-25	0
Grand Total	3

Q6B

No offences have resulted in a charge

Q6C

Wiltshire Police do not hold conviction data, please request this from the courts. You may be able to gain this information using the following links which contains contact details for the court:

[Swindon Combined Court - Find a Court or Tribunal - GOV.UK](#)

[Salisbury Law Courts - Find a Court or Tribunal - GOV.UK](#)

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

Exemption applied:

No information held regarding Q6C.

Links provided under S16 obligation to assist where possible.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>