

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 11th September 2025

Our Ref FOI 2025-718

Dear XXXXX,

I write in connection with your request for information dated 27th July 2025, concerning Palestine Action and Hamas / Houthi / Hezbollah guidance. Please accept my apologies for the delay in responding to your request.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Specialist Operations department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

1. Please provide copies of all documents, powerpoint presentations, and/or guidance materials regarding the identification of support for "Palestine Action".
 - a. I note that a document was disclosed (<https://www.met.police.uk/foi-ai/metropolitan-police/disclosure-2024/july-2024/instructions-tackling-hate-speech-actions-hamas-supporters-marches/>) by the Metropolitan Police regarding "instructions about tackling the hate speech and actions by HAMAS supporters on the marches." I am seeking similar, equivalent, and/or updated documents that may include mention of "Palestine Action".
 - b. Please also disclose documents related to this that may have been delivered to the police constabulary from the Home Office, Counter Terrorism Policing, or other organisations. Please disclose from which organisation the document originated.
2. Please disclose relevant documents related to the identification of Hamas, Houthi, and/or Hezbollah supporters that have been used/published since July 2024 (not including the one I included in the link above)

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Our response:

With regards to question 1 – The information you are requesting is exempt by virtue of Section 21 of the Freedom of Information Act 2000 – Information accessible to applicant by other means.

The following link will direct you to the Wiltshire Police website, where a response has already been provided in relation to another request concerning Palestine Action Officer guidance – [foi-2025-685-palestine-action-officer-guidance.pdf](#). This is the only information held in respect of this matter.

With regards to question 2 – No information held as nothing has been sent out regarding these groups specifically.

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 21 - Information Accessible to the Applicant by Other Means

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

FDU Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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