



Force Disclosure Unit

Wiltshire Police HQ
London Road
Devizes
Wiltshire
SN10 2DN
Tel 101 ext. 62005

www.wiltshire.police.uk
disclosure@wiltshire.police.uk

Date: 23/09/2025

Our ref: FOI 2025/842

Reply contact name: XXXXX

Dear XXXXX

I write in connection with your request for information dated concerning Wiltshire-specific figures from the Crime Survey for England and Wales in 2025.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Office of Police Crime and Commisioner.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Please provide:

1. The source of these Wiltshire-specific figures (ONS bespoke tabulation, PCC analysis, or other).
2. The sample size and margins of error for Wiltshire respondents.
3. The Wiltshire-specific results (with sample sizes and confidence intervals) for all indicators in the ONS release, including:
 - Overall confidence in local police
 - Police visibility (weekly patrols)
 - Victim satisfaction with police response
 - Confidence that the CJS is effective
 - Agreement that the system is fair
 - Awareness of the Victims' Code
 - Trust statements (reliability, fairness, respect, understanding of concerns).

If not intended for publication, please confirm why Wiltshire figures are being used in public communications without methodology or caveats.

Response

On review of your request the information is accessible by other means.

Exemption Section 21: Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The statistics your are requesting can be found on the Police Crime Commisioners Website. All information can be found on thie website below,

[Improving crime statistics for England and Wales – progress update - Office for National Statistics](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker



Wiltshire Police offers a re-examination of your case under its review procedure.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:
Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk