

WILTSHIRE POLICE



XXXXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 22nd July 2025

Our Ref FOI 2025-662

Dear XXXXX,

I write in connection with your request for information dated 14th July 2025, concerning Force interactions with asylum seekers.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police. Your request for information has now been considered and I am **not** obliged to supply the information you have requested.

You wrote:

Under the Freedom of Information Act, I would like to request information relating to police force interactions relating to people seeking asylum within your jurisdiction between January 2023 and May 2025. Please provide a breakdown by month and year of:

The number and type of interaction(s), the police have had with people seeking asylum when called to attend properties accommodating people seeking asylum operated by any of the Home Office accommodation providers; Mears, Serco and/or ClearSprings Ready Homes between January 2023 and May 2025

The number of police call outs due to violence against the person involving people seeking asylum within your jurisdiction in public and residential areas

The number of police call outs recorded as public order offences involving people seeking asylum within your jurisdiction in public and residential areas

Please provide a breakdown of the type of crimes recorded under miscellaneous crimes against society within your jurisdiction relating to people seeking asylum between January 2023 and May 2025

Our response:

Section 1 of the Freedom of Information Act 2000 (FOIA) places two duties on public authorities. Unless exemptions apply, the first duty at s1(1)(a) is to confirm or deny whether the information

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specified in a request is held. The second duty at s1(1)(b) is to disclose information that has been confirmed as being held.

Whilst I can confirm Wiltshire Police do hold the requested information, section 12(1) of the FOIA states:-

Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

The information you are requesting - namely in relation to the first question - is not stored in a way which permits for easy retrieval. There is not an automatic way to gather this information from our systems. To extract this information would require manually interrogating every relevant crime, incident and stop / search occurrence for the requested period. This would include checking each occurrence log and other documentation held to gather the requested information (nature and type of interaction/s). If 5 minutes were allocated to check each of the 237 records for this time, this would take approximately 19 hours to complete and is therefore exempt from disclosure.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

Please note:

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Forces may use different recording systems, therefore it may be possible some Forces can provide this information where others cannot.

Ordinarily under our Section 16 obligation to provide advice and assistance we would advise you of a way to refine your request to a more manageable level. Due to the difficulties in obtaining the requested information, as outlined above, I cannot think of a way in which this could be achieved.

Although excess cost removes the Forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I can provide you with is documented below:

Please note:

- Data is based on the person's immigration status being completed, which cannot be guaranteed.
- Data provided is for Immigration Status 'Asylum Seeker' and does not include other status such as 'illegal entry' 'illegal immigrant' or 'refugee claimant' etc.
- The response is based on the number of occurrence numbers, not the number of calls into the Force; as a person's immigration status is not captured during 101/999 calls.

The number of police call outs due to violence against the person involving people seeking asylum within your jurisdiction in public and residential areas

The number of police call outs recorded as public order offences involving people seeking asylum within your jurisdiction in public and residential areas

Please provide a breakdown of the type of crimes recorded under miscellaneous crimes against society within your jurisdiction relating to people seeking asylum between January 2023 and May 2025

Month / Year	Q2 – Violence Against the Person	Q3 – Public Order offences	Q4 – Miscellaneous Crimes against Society
Jan-23	-	-	-
Feb-23	1	-	1
Mar-23	4	-	
Apr-23	-	2	1
May-23	2	-	-
Jun-23	1	2	1
Jul-23	3	-	-
Aug-23	2	-	-
Sep-23	2	-	-
Oct-23	1	1	1
Nov-23	-	-	-
Dec-23	3	1	-
Jan-24	3	-	-
Feb-24	2	1	-
Mar-24	-	-	-
Apr-24	2	-	1
May-24	8	-	-
Jun-24	1	1	1
Jul-24	1	-	-
Aug-24	1	-	-
Sep-24	2	-	-
Oct-24	2	-	-
Nov-24	2	1	-
Dec-24	7	-	-
Jan-25	-	1	-
Feb-25	2	-	-
Mar-25	-	-	1
Apr-25	2	2	-
May-25	2	-	-
Grand Total	56	12	7

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

Please contact me if you would like to discuss the withheld information.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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