

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 18th July 2025

Your ref: FOI

Our ref: FOI 2025 / 651

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 9th July 2025 concerning IT Contracts.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our ICT Team - I am now able to respond as follows.

You wrote:

Under the Freedom of Information Act 2000, I am writing to request information regarding the contracts held for the provision of the following network services:

1. Wide Area Network (WAN)
2. Local Area Network (LAN)
3. Wi-Fi and Wireless Networks
4. Internet Connectivity For each of the above services,

I would be grateful if you could provide the following information:

- Supplier: The name of the company or organisation currently providing the service.
 - Service Details: A brief description of the services currently being provided under the contract (e.g., number of sites, bandwidth, technology used, number of access points, etc.).
- Please provide as much detail as possible without disclosing commercially sensitive information.



INVESTOR IN PEOPLE

- **Contract Cost:** The total cost of the current contract (annual or contract term, whichever is readily available). If this information is commercially sensitive and exempt from disclosure, please explain the legal basis for the exemption.
- **Contract End Date:** The date on which the current contract expires with any details of any remaining extension options
- Who the senior officer or manager is for the service outside of procurement

If the information is held in multiple contracts, please provide the details for each relevant contract. I would prefer to receive the information electronically, if possible.

Our response:

The information you require is as follows :-

Service	Supplier	Service Details	Contract cost	Contract end date
WAN	BT	MPLS WAN for 25 sites - mix of bandwidths from 20Mb up to 1gb	£145,000 per year	Current rolling contract
LAN	Usherline	Juniper QFX/EX switches across multiple datacentres	£65,000 per year support	2030
WIFI	Usherline	Aruba AP's with cloud management	£37,000 over 3 yrs	2027
Internet	BT	2 x 10gb internet pipes	£58,000 over 5 yrs	2028

The Senior Officer responsible for this is Mark Levitt – Head of ICT.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk