

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 15/01/2026

Our ref: FOI 2025/1018

Reply contact name: XXXXXX

Dear XXXX

I write in connection with your request for information dated 25/10/2025 concerning Motorcycle Officers, PPE, Collisions and Costs.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

Please provide the following information for the period 1 January 2020 to the date of your search, unless otherwise stated, relating to your force's use of motorcycles for operational duties:

1) PPE Risk Assessments and Specifications (2023–Present)

- Copies (or latest versions) of any risk assessments or PPE procurement specifications governing motorcycle rider PPE, dated from 1 January 2023 onward.
- Please indicate any references to EN 17092, EN 13595, or other standards.
- Date of last review/revision for each document.

2) Collision and Injury Data (2020–Present)

- Total number of recorded collisions involving on-duty police motorcyclists.
- Of these, how many resulted in rider injury (minor / serious / fatal, if available).

3) PPE Damage / Replacement Records (2020–Present)

- Number of incidents where issued PPE (jacket, trousers, gloves, boots, helmet) was damaged/destroyed/replaced following a collision or operational incident.
- Where held, a short categorisation of damage (e.g., abrasion, tearing, impact).

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4) Operational and Financial Impact (2020–Present)

- Working days lost due to sickness absence arising from motorcycle-related incidents.
- Approximate total cost to the force (repairs, replacement PPE, sickness pay) where retrievable within cost limits.

5) Policy/Standard Changes Since 2023

- Details of any changes or reviews to motorcycle PPE specification, procurement, or risk assessment since your 2023 FOI response (if applicable).
- Any participation in national projects/consultations/BSI committees (e.g., PH/3/9 or CEN/TC 162/WG 9) concerning motorcycle PPE.

Response:

Exemptions : Section 12

Question 3 : PPE Damage / Replacement Records (2020–Present)

- Number of incidents where issued PPE (jacket, trousers, gloves, boots, helmet) was damaged/destroyed/replaced following a collision or operational incident.
- Where held, a short categorisation of damage (e.g., abrasion, tearing, impact).

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies. In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice for those aspects of your request.

We do not know if we hold the information requested, but we know that we cannot retrieve all the information you are requesting therefor this request meets section 12 (2). The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations. There are around 100 separate incidents to review, this would take over the time limit provided to complete your request.

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Ordinarily under our Section 16 obligation to provide advice and assistance we would advise you of a way to refine your request to a more manageable level. Due to the difficulties in obtaining the requested information, as outlined above. In respect of other questions within your request, I cannot think of a way in which you would be able to refine these questions, as they may incite further exemptions dependent on what information we may or may not hold.

Under section 16 of our duty to provide advice and assistance, as a gesture of goodwill, please see the information below which may assist your enquiry.

Question 2 : Collision and Injury Data (2020–Present)

- **Total number of recorded collisions involving on-duty police motorcyclists.**
- **Of these, how many resulted in rider injury (minor / serious / fatal, if available).**

From 2020 to June 2025 there was only 1 recorded injury RTC involving an on-duty police motorcyclist which resulted in a slight injury to the rider.

Question 4 : Operational and Financial Impact (2020–Present)

- **Working days lost due to sickness absence arising from motorcycle-related incidents.** Wiltshire do not have the ability to filter motorbike related injuries. No information held.
- **Approximate total cost to the force (repairs, replacement PPE, sickness pay) where retrievable within cost limits.** Wiltshire spend in 24/25 was £16k and was primarily with two suppliers.

Question 5: Policy/Standard Changes Since 2023

- Details of any **changes or reviews** to motorcycle PPE specification, procurement, or risk assessment since your 2023 FOI response (if applicable). **No changes since September 2022.**
- Any **participation** in national projects/consultations/BSI committees (e.g., **PH/3/9** or **CEN/TC 162/WG 9**) concerning motorcycle PPE. **No changes since September 2022.**

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>