



Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 02/10/2025

Our ref **FOI 2025/812**

Reply contact name is: XXXXX

Dear XXXXX

I write in connection with your request for information, dated 15/08/2025 concerning Complaints and Misconduct Hearings and Investigations regarding to Police Officers.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, searches were conducted with Professional Standards Department of Wiltshire Police.

Your request for information has now been considered and it is not possible to meet your requirements in full.

You wrote:

For police officers at your force, from 2021 to the 15th August 2025, please provide the following information:

Complaints

- 1) The number of police officers who have received allegations/complaints relating to domestic abuse, by year
- 2) The number of police officers who have received more than one allegation/complaint relating to domestic abuse, over the period
- 3) The maximum number of complaints/allegations received by one individual police officer relating to DA over the period

Misconduct proceedings

Keeping Wiltshire Safe

- 4) The number of police officers who have been subject to a misconduct investigation relating to domestic abuse, by year
- 5) The number of police officers who have have been subject to more than one misconduct investigation relating to domestic abuse, over the period
- 6) The maximum number of misconduct investigations conducted on one individual police officer relating to DA over the period

Criminal investigations

- 7) The number of police officers who have been subject to a criminal investigation flagged as relating to domestic abuse, by year
- 8) The number of police officers who have have been subject to more than one criminal investigation flagged as relating to domestic abuse, over the period
- 9) The maximum number of criminal investigations conducted on one individual police officer relating to DA over the period

If any part of this request exceeds the cost limit, I would be grateful for advice on how it might be refined to remain within scope.

Our response:

In our Professional Standards / Complaints system, all complaints or misconduct issues are allocate to agreed Allegation Categories. There is not a specific category for DA on its' own – instead complaints of this nature are allocated to a category named Domestic / Gender abuse.

To identify and provide detail on DA only complaints and misconduct would necessitate each and every complaint record being reviewed to see if it met your criteria of being specifically DA-related or not.

Given the number of cases involved (in excess of 500) I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it. Therefore the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

As a gesture of Goodwill please see the below answers to the questions you have requested – to clarify, this information relates to Complaints / Misconduct recorded under the Category of DA / Gender Abuse together :-

1) The number of police officers who have received allegations/complaints relating to domestic abuse, by year

2021 58

2022 80

Keeping Wiltshire Safe

2023 65

2024 91

2025 37

2) The number of police officers who have received more than one allegation/complaint relating to domestic abuse, over the period

5 officers – 1 in each year , 2021, 2022, 2023, 2024 and 2025

3) The maximum number of complaints/allegations received by one individual police officer relating to DA over the period

6 – 1 in 2022, 1 in 2023, 4 in 2024

Please Note

4) The number of police officers who have been subject to a misconduct investigation relating to domestic abuse, by year

2021 1

2022 1

2023 0

2024 0

2025 0

5) The number of police officers who have been subject to more than one misconduct investigation relating to domestic abuse, over the period

None

6) The maximum number of misconduct investigations conducted on one individual police officer relating to DA over the period

One

7) The number of police officers who have been subject to a criminal investigation flagged as relating to domestic abuse, by year

None in any of the years requested

8) The number of police officers who have been subject to more than one criminal investigation flagged as relating to domestic abuse, over the period

None

Keeping Wiltshire Safe

Ordinarily under our section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved in this particular case.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

Keeping Wiltshire Safe

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>