

**Force Disclosure Unit**

Wiltshire Police HQ

London Road

Devizes

Wiltshire

SN10 2DN

Tel 101 ext 62005

www.wiltshire.police.ukdisclosure@wiltshire.pnn.police.uk

XXXXXX – by E Mail

Date: 2nd July 2025

Your ref: FOI

Our ref: FOI 2025 / 484

Reply contact name is: Nick Penny

Dear XXXXXX,

I write in connection with your request for information dated 12th May 2025 concerning Police Officer Mobile App.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and – having consulted our ICT and Regional Procurement Teams - I am now able to respond as follows.

You wrote (and Our Response)

I would like to make a request under the Freedom of Information Act 2000 for information regarding the police officer mobile app used by your service, as well as related technologies. To ensure I receive as comprehensive a response as possible, I kindly request the following details:

1. Supplier and Contract Information:

- The name of the current supplier for your police officer mobile app (e.g., Motorola Pronto, or others).

Airwave Solutions

- The start and end dates of the contract.

13 September 2021 and 31 October 2025

INVESTOR IN PEOPLE

- The total value of the contract, as well as the number of licenses currently in use.

£1,562,806

987 licenses

- The annual contract value, if available.

£359,451.60

- If the solution was sourced through another organisation (e.g., the council or a consortium), please provide details of that organisation.

Crown Commercial Service

2. Contractual and Procurement Details:

- A copy of the original technical specification and tender documents used in the procurement of the police officer mobile app.

Unable to retrieve documentation as contract was a direct award under a framework and not tendered.

- The names of any suppliers who bid for the contract, along with how they scored across each evaluation domain (e.g., quality, cost, and overall score).

Unable to retrieve documentation as contract was a direct award under a framework and not tendered.

- A summary of the procurement process used, including the weighting of different evaluation criteria.

Contract was a direct award under a framework and not tendered so no weighting of different evaluation criteria

3. Contact Information:

- The name, email address, and phone number of the system owner or key contact responsible for the police officer mobile app software within your service.

Mark Levitt, Head of ICT, mark.levitt@wiltshire.police.uk

- The department in which the system owner is based.

ICT Team, Wiltshire Police

4. Related Technology Systems:

- Please provide details of any additional technology systems integrated with or complementing your police officer mobile app, such as:
 - . Incident management systems
Niche 27/01/204 ongoing contract £149,901.50 per annum
 - . Mobile communications platforms
Pronto Gazetter / Airwave Solutions - see answer to Q1
 - . Vehicle tracking or telematics systems
Not integrated
 - . Command and control systems
Not integrated
 - . Mapping and Geographic Information Systems (GIS)
Pronto Gazeteer – see above (function of Pronto contract above)
- For each system, please provide the supplier name, contract start and end dates, contract value, and renewal date.

5. Collaborative or Shared Procurement:

- If your service participates in any shared or collaborative purchasing frameworks for technology (e.g., with other authorities or consortia), please provide details of these frameworks or partnerships, and the contracts awarded through them.

The Authority are party to a collaborative function that delivers strategic procurement services and advice to all five forces in the southwest (Avon and Somerset, Devon & Cornwall, Dorset, Gloucestershire and Wiltshire Police). A contract register is published with details of contract award via that collaborative function can be found at the following website :-

<https://sell2.in-tend.co.uk/blpd/contracts>

Through that link the public can access the current register and filter by organisation. Please note this is a work in progress and is constantly updated.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Nick Penny
Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN
Telephone 101 ext 62005

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.pnn.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk