

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 3rd June 2025

Our ref: FOI 2025/375

Reply contact name:

Dear

I write in connection with your request for information dated 4th April concerning road traffic collisions within your jurisdiction.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

I am writing to request information under the Freedom of Information Act 2000 regarding road traffic collisions within your jurisdiction for the years 2022, 2023, and 2024.

We would like this data first at the total jurisdiction level and then broken down by the five most populous areas, as determined by the latest Census data.

1. Car Collisions

For your entire jurisdiction, please provide:

- The total number of reported road traffic collisions each year.
- The most common roads where collisions occurred (top five per year).
- The postcode areas with the highest number of collisions (top five per year) and the postcode areas with the lowest number of collisions (bottom five).
- The primary contributory factors (e.g., speeding, reckless driving, driving under the influence, weather conditions, etc.).
- The make and model of vehicles involved in these collisions.

For each of the five most populous areas within your area, please provide:

- The number of reported road traffic collisions each year.
- The most common roads where collisions occurred (top five per year).
- The postcode areas with the highest number of collisions (top five per year).
- The primary contributory factors.
- The make and model of vehicles involved.

2. Pedestrian Collisions

For your entire jurisdiction, please provide:

- The total number of reported pedestrian-related collisions each year.
- The most common roads where pedestrian-related collisions occurred (top five per year).
- The postcode areas with the highest number of pedestrian-related collisions (top five per year) and the postcode areas with the lowest number of pedestrian-related collisions (bottom five per year).
- The types of pedestrian crossings where these collisions occurred (e.g., zebra crossings, signal-controlled crossings, uncontrolled crossings, etc.).
- The primary contributory factors.

For each of the five most populous areas within your area please provide:

- The number of pedestrian-related collisions each year.
- The most common roads where pedestrian-related collisions occurred (top five per year).
- The postcode areas with the highest number of pedestrian-related collisions (top five per year).
- The types of pedestrian crossings where these collisions occurred.
- The primary contributory factors.

3. Cycling, E-Scooter, and Motorbike Collisions

For your entire jurisdiction, please provide:

- The total number of reported road traffic collisions involving cyclists, e-scooters, and motorbikes each year.
- The most common roads where such collisions occurred (top five per year).
- The postcode areas with the highest number of these collisions (top five per year) and the postcode areas with the lowest number of these collisions (bottom five per year).
- The primary contributory factors.

For each of the five most populous areas within your area, please provide:

- The number of reported road traffic collisions involving cyclists, e-scooters, and motorbikes each year.
- The most common roads where such collisions occurred (top five per year).
- The postcode areas with the highest number of these collisions (top five per year).
- The primary contributory factors.

Response:

The information that you are requesting for the remainder of your request is not stored in a way which permits easy retrieval.

Whilst our Crime Recording system(s) are sophisticated and we have a number of fields in which information pertaining to a crime or incident is recorded (and can be searched), we do not have a specific field in which we record the information of the Makes/Models involved in each collision.

The ascertaining of this information would only be possible by physically reviewing and/or reading the Occurrence / Crime Record on our Niche database for the time period you require. This would then need repeating for each collision in the top 5 populous areas which, according to the 2021 Census, are Swindon, Salisbury, Trowbridge, Chippenham and Melksham.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please note, that if one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Although excess cost removes the forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request.

What I am able to provide you are the answers documented below –

Year	Injury RTC involving a Car	Injury RTC involving a Pedestrian
2022	1014	201
2023	1011	152
2024	915	167

Ordinarily under our Section 16 duty to provide advice and assistance, we would advise you how to refine your request to a more manageable level. However, due to the difficulties outlined above, I cannot see how this can be achieved.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

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The exemption applicable to the information requested is:

Section 12: Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with Section 17 of the Act, this letter represents a Refusal Notice for this particular request.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>