

**Police Headquarters**

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 30th April 2025

Our ref: FOI 2025/381

Reply

Dear,

I write in connection with your request for information dated 7th April concerning Threat, Harm and Risk.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

I am submitting this request under the Freedom of Information Act 2000 to obtain information regarding how your force approaches the concepts of Threat, Harm and Risk. I am not requesting information for a specific time period. Specifically, I would like information on the following:

1. Conceptualisation: How does your force define and conceptualise Threat, Harm and Risk?
2. Operationalisation: What procedures, frameworks, or tools are used to apply Threat, Harm and Risk in operational practice (e.g., DASH, THRIVE)?
3. Understanding: Are there specific training materials, internal policies, or documents that describe how Threat, Harm and Risk are understood at both operational and strategic levels?

Response:

Question 1

At a basic level under THRIVE+ threat is defined as a communicated or perceived intent to inflict harm or loss on another, Person, Property, Reputation, Public safety or Community Cohesion. Harm is the assessment that if the threat is carried out what is the likely level of harm to injure, damage, loss or hurt to the victim, caller or environment and Risk is an assessment of the possibility of something occurring.

Question 2

All enquiries coming in to the Force are assessed for Threat, Harm and Risk using Thrive+. For incidents like domestic abuse and stalking and harassment a Public Protection Notice form is used which incorporates/includes the DASH risk assessment. There are a number of procedures that deal with risk assessments for specific types of incidents. For example, the Responding to the Public Procedure covers the use of THRIVE+ on all initial calls, the Domestic Abuse Policy and Procedure covers the use of the DASH risk assessment, and the Missing Persons Policy and Procedure covers the use of THRIVE+ and the additional missing persons risk assessment process.

Question 3

An annual Force Strategic Assessment is conducted to review the overall picture of threat, harm and risk associated with criminality. Then there are the policies mentioned above that cover the THR on an incident (operational) basis (as detailed in question 2). There is also the College of Policing Authorised Professional Practice on Risk which lays out the ten risk principles.

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

Keeping Wiltshire Safe

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>