

# WILTSHIRE POLICE



XXXX – Via email



## Police Headquarters

London Road  
DEVIZES  
Wiltshire  
SN10 2DN

[disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk)

Date: 14<sup>th</sup> April 2025

**Our ref:** FOI 2025-308

Reply contact name:

Dear XXXX,

I write in connection with your request for information dated 18<sup>th</sup> March 2025 regarding hosting contracts

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by ICT at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

### **You wrote (and our response):**

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

Keeping Wiltshire Safe

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other? [Dedicated](#)
2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable? [Insight](#)
3. What is the annual contract value for each contract? [Approx. £200,000](#)
4. What type of cloud environment?  
Private Cloud - a distinct and secure cloud based environment in which only the specified client can operate.  
Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.  
Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation. [Hybrid](#)
5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract. [March 2019](#)
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract. [March 2026](#)
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract. [No information held](#)
8. What is the contract period in years? Please include whether the agreement has any extension periods? [5 years with a two-year extension](#)
9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better, [Hardware warranties](#)
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number. [N/A](#)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

**Force Disclosure Decision Maker**