

# WILTSHIRE POLICE



XXXXXXX  
By email

**Force Disclosure Unit  
Police Headquarters**  
London Road  
DEVIZES  
Wiltshire  
SN10 2DN

**Date** 15<sup>th</sup> February 2025

**Our Ref** FOI 2025-186

Dear XXXXX,

I write in connection with your request for information dated 11<sup>th</sup> February 2025, concerning Airbnb crimes.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

**You wrote:**

- 1) Please can you state for offences recorded by your force, the number in which the crime report text (described as modus operandi reports by many forces) contains a mention of "Airbnb" in each of the following calendar years:
  - i. 2020
  - ii. 2021
  - iii. 2022
  - iv. 2023
  - v. 2024
- 2) Please can you provide a redacted copy of the free text crime reports for these offences recorded by your force between January 2023 and January 2024.

If you do not have them for as recently as January this year, can you please provide them for the most recent month available?

*Clarification received 17.02.2025 - Please note that the second part of this FOI request should read "between January 2024 and January 2025."*

Keeping Wiltshire Safe

## Our response:

**Please note:** This data was obtained by completing a summary search for the term "Airbnb". The accuracy and reliability of these searches cannot be guaranteed as only the MO / summary field of the report is searched. If this term is mentioned elsewhere (i.e. within the call log, crime report, statements etc) these will not be returned in the results. Additionally, if the term is misspelt within the MO / summary field, this will not be returned. To provide accurate results would require manually interrogating each crime within the specified timeframe to establish its relevance to your request.

- 1) Please can you state for offences recorded by your force, the number in which the crime report text (described as modus operandi reports by many forces) contains a mention of "Airbnb" in each of the following calendar years:

|            |   |
|------------|---|
| vi. 2020   | 0 |
| vii. 2021  | 0 |
| viii. 2022 | 0 |
| ix. 2023   | 2 |
| x. 2024    | 3 |

- 2) Please can you provide a redacted copy of the free text crime reports for these offences recorded by your force between January 2023 and January 2024.

*Clarification received 17.02.2025 - Please note that the second part of this FOI request should read "between January 2024 and January 2025."*

| Reported Year | Occ Summary                                                                                                                                                                                                                                                                          |
|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2024          | Unknown suspect stole 3 or 4 knives from an airbnb flat, in a reported value of £30                                                                                                                                                                                                  |
| 2024          | known female suspects have been using an AIRBNB to run a business as paid sex workers.                                                                                                                                                                                               |
| 2024          | The suspects rented the IP's property via airbnb and refused to leave at the end of the agreed period. The suspects returned to the property repeatedly covering the camera when entering and leaving. The suspects failed to leave the key as instructed and used it to gain entry. |
| 2025          | Known suspect has broken the outside wooden gate of the airbnb she rented from rp and has stolen items from within the property.                                                                                                                                                     |

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

**Force Disclosure Decision Maker**

Wiltshire Police offers a re-examination of your case under its review procedure.



### **Force Disclosure Unit**

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

[www.wiltshire.police.uk](http://www.wiltshire.police.uk) | [Facebook/wiltshirepolice](https://www.facebook.com/wiltshirepolice) | [X/@wiltshirepolice](https://twitter.com/wiltshirepolice) | [LinkedIn/company/wiltshirepolice](https://www.linkedin.com/company/wiltshirepolice)

## Freedom of Information Request Appeals Procedure

### 1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

### 2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit  
Wiltshire Police Headquarters,  
London Road, Devizes,  
Wiltshire,  
SN10 2DN

Email at [disclosure@wiltshire.police.uk](mailto:disclosure@wiltshire.police.uk).

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

### 3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

### 4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510  
Email: [mail@ico.gsi.gov.uk](mailto:mail@ico.gsi.gov.uk)

**Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.**

**If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>**

Keeping Wiltshire Safe