

WILTSHIRE POLICE



Via Email



Police Headquarters

London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 12/02/2025

Our ref: FOI 2025/129

Reply contact name:

Dear,

I write in connection with your request for information dated 03/02/2025 concerning police stations closed, relocated or opened.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am able to respond as follows.

You wrote with **Response:**

Data is requested from 2014 to the present if available. If data is not available from 2014, please provide information from the earliest year for which data is available, and state that year.

1. Between 2014 (or the earliest year from which data is held) and 2024, how many police stations have closed in your force?
 - Salisbury Police Station – closed in 2014 and relocated to Bourne Hill Wiltshire Council Offices
 - Corsham Police Station – closed in 2014 and relocated to Springfield Campus
 - Chippenham Police Station – closed in 2015 and relocated to Monkton Park Wiltshire Council Offices
 - Swindon Centre Police Point – closed in 2016 and relocated to Swindon Plus One Building
 - Tisbury Police Station – closed in 2017 and relocated to Tisbury Nadder Centre
 - Highworth Police Station – closed in 2018 and relocated to Highworth Community Centre

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- Marlborough Police Station – closed in 2019 and relocated to Corner House Marlborough
- Cricklade Police Station - closed 2020 and touchdown facility provided at Leisure Centre
- Pewsey Police Station – closed in 2020 and touchdown facility provided at Leisure Centre
- Westbury Police Station – closed in 2020 and touchdown facility provided a Library
- Alderbury Police Station – closed in 2020 and touchdown facility provided at Downton Library
- Wilton Police Station – closed in 2020 and touchdown facility provided at Library
- Malmesbury Police Station - closed in 2020 and touchdown facility provided at Town hall and Library
- Warminster Police Station - closed in 2021 and relocated to new station Warminster The Avenue
- Tidworth Police Station - closed 2024 and relocated to new station at civic centre

2. Of the police stations that were closed, how many had front counters open to the public?

- Some of these had enquiry offices. Since 2014, Salisbury, Chippenham and Marlborough had front counter, but they remained open as they were relocated.

3. Between 2014 (or the earliest year from which data is held) and 2024, how many police stations have opened in your force area?

- Please see the above data for Q1

4. Of those police stations that were opened, how many had front counters that still remain open to the public?

Based on the personal knowledge of relevant parties now e.g. individual(s) responsible for the force's estate and/or front counter services:

- As above if this would be the same as relocated then the ones to remain open are Salisbury, Chippenham and Marlborough

5. Where stations with front counters closed and were either closed completely or not replaced by a new station with a front counter, what was mainly the rationale for this?

- a. to reduce costs/save money
- a. lack of use by the public
- a. the availability of alternative services e.g. online

- A mix of the above reasons

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6. Does your force have any plans to close front counters in the future? YES/NO. If yes, why (please select from options above).

- No

7. Does your force have any plans to open front counters in the future? YES/NO. If yes, why (please provide a short description).

- No

(A police station is defined as any building where officers and staff are permanently based)

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FoI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

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On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish you contact them, please visit <https://ico.org.uk/global/contact-us/>