

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 15th January 2025

Our Ref FOI 2024-1119

Dear XXXXX,

I write in connection with your request for information dated 20th December 2024, concerning reclassification of non-crime hate incidents.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police. Your request for information has now been considered and I am **not** obliged to supply the information you have requested.

You wrote:

1. How many NCHIs have been reclassified as other types of "Non-Crimes" or in any other category since 2nd June 2023, and;
2. For any policy or guidance used by Wiltshire Police on the re-recording of "Non-Crime Hate Incidents" as other types of "Non-Crime" incident, and;
3. A list of all categories of "Non-Crime" which have been recorded by Wiltshire Police since 1st Jan 2019, with an itemised breakdown by calendar year of how many of each such incidents have been recorded. In order to include 2024 in these figures, the breakdown for 2024 may end on the date of receipt of this letter.

Our response:

Section 1(1)(a) of the Freedom of Information Act 2000 (FOIA) requires Wiltshire Police to confirm or deny whether the requested information is held. To establish whether the information is held – namely for question 1: the number of NCHIs that have been reclassified as a different category (i.e. non-crime etc) - would in itself exceed the time obligations placed upon the authority to comply (18 hours) and therefore engages section 12(2).

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it

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and extracting it. Therefore the whole of the request should fall under the exemption of section 12 of the Freedom of Information Act 2000.

Please note:

If one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Forces may use different recording systems, therefore it may be possible some Forces can provide this information where others cannot.

Under our Section 16 obligation to provide advice and assistance, we would advise you to refine your request to a more manageable level. Submitting question 2 as a standalone request **may** result in a response to this question, however, there is not a guarantee that do will not incite further exemptions.

Although excess cost removes the Forces' obligations under the Freedom of Information Act, as a gesture of goodwill I have supplied information, relative to your request, retrieved or available before it was realised that the fees limit would be exceeded. I trust this is helpful, but it does not affect our legal right to rely on the fees regulations for the remainder of your request. What I can provide you with is documented below:

3. A list of all categories of "Non-Crime" which have been recorded by Wiltshire Police since 1st Jan 2019, with an itemised breakdown by calendar year of how many of each such incidents have been recorded. In order to include 2024 in these figures, the breakdown for 2024 may end on the date of receipt of this letter.

Please note: The below figures are in relation to incidents (non-crimes) only.

Incident Sub-Group	2019	2020	2021	2022	2023	2024
Abandoned Call/Silent 999	8	11	22	15	13	12
Absconder/AWOL/Wanted Persons/Police and Court Orders/Bail	364	352	255	312	292	341
Admin - Cancel / exit / error	22	4	13	17	16	32
Admin - DVPN / DVPO Applications	0	0	0	0	126	121
Admin - IOM Offender Management	30	55	62	44	63	55
Admin - Lost /found property / found person	398	348	339	345	274	269
Admin - Police Generated Resource Activity	2270	2067	1859	1947	2152	2175
Admin - Problem Solving 4P	0	1	3	6	5	4
Admin - Problem Solving POP Plan	12	20	15	13	15	24
Admin - Problem Solving SARA	2	7	206	141	26	17
Admin - SWIFT	0	14	135	148	128	140
Admin – Forensic Collision Investigation	0	0	36	52	67	50
Alarms	2	0	2	2	2	1
All Other Theft Offences	6	0	3	2	4	1
Animals	20	24	63	60	79	117
Arrest	0	0	0	0	0	2
Arson and Criminal Damage	291	239	309	350	274	365

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ASB - Environmental	126	148	166	137	150	151
ASB - Nuisance	1070	1029	1274	1365	1634	1629
ASB - Personal	2529	2369	2690	2702	2420	2215
Bicycle Theft	0	1	1	0	0	0
Breaches	1	0	0	0	0	0
Burglary	58	74	30	47	38	45
Burglary Business And Community	0	0	0	0	0	1
Burglary Residential	3	0	1	0	0	0
Civil Dispute	55	68	44	55	68	71
Collapse/Illness/Injury/trapped	588	741	795	848	740	490
Complaints Against Police	3	11	8	7	9	5
Concern for Safety	2368	2458	2938	3151	2873	2617
Contact Record	797	850	1011	1143	1528	1623
Crime	0	0	0	0	0	1
Crime - Burglary Business and Community	7	1	0	2	5	5
Crime - Burglary Residential Home	1	2	1	3	6	9
Crime - Burglary Residential Unconnected Building (shed/garage etc)	3	2	1	5	0	6
Criminal Damage	6	1	4	1	4	2
CSODS Applications	107	112	146	117	108	111
Domestic incident	5248	5323	5276	5277	4676	4525
Drug Offences	73	103	110	65	63	69
Duplicate	96	74	88	102	113	137
DVDS Application	452	534	658	674	774	1050
Firearms	103	81	122	140	107	125
Firearms Pack	0	0	0	1	2	0
FL - Firearms Certificate Renewal	0	0	0	0	0	4
FL - Shotgun Certificate Grant	0	0	0	0	8	2
FL - Shotgun Certificate Renewal	0	0	0	0	2	23
FL - Suitability	0	0	0	0	1	1
Fraud	642	745	678	677	721	790
Highway Disruption	31	12	40	20	18	11
Hoax Calls	33	19	20	19	31	29
Horizon	846	1032	1427	1143	558	38
Immigration	35	30	26	30	24	26
Industrial incident/accident	0	2	0	1	0	1
Licencing	25	54	59	46	26	32
Messages	188	255	165	198	103	142
Miscellaneous Crimes Against Society	85	74	53	81	50	50
Missing Person	2270	1878	1621	2213	2586	1998
MOPI Review	0	0	0	0	0	1
Niche Incident	1559	2029	3286	3265	5567	5236
OCG Management	1	3	1	0	2	3
OCG Operation	0	1	0	1	2	0
Offender Management	3	14	16	16	25	20
OOPPA	0	0	0	1	0	0
Other - Non-Crime Hate Incident	0	0	0	0	11	32

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Other - Non-Notifiable Offences	0	0	0	0	207	206
Other Sexual Offences	117	100	126	135	159	177
Possession Of Drugs	1	0	1	0	1	0
Possession Of Weapons	1	0	2	0	0	0
Possession Of Weapons Offences	14	7	7	12	10	11
PPD - Single Agency Non Police	5	15	33	410	58	10
Pre-Planned Events	41	43	24	35	56	40
Problem Profile	15	36	19	13	7	13
Protest/Demonstration	2	0	0	0	0	0
PSW - Absconder / AWOL/ Wanted Persons/ Police and Court Orders/ Bail	363	368	372	384	485	387
PSW - Animals/ Wildlife	149	147	173	146	212	230
PSW - Dog Banned Breed (S.1 Dangerous Dogs Act)	0	0	0	0	0	42
PSW - Dog Dangerously Out of Control (No Injury/Fear only, Sec 3 Dangerous Dogs Act)	0	0	0	0	1	40
PSW - Natural Disaster	0	0	0	0	0	1
PSW - Suspicious circumstances/ Insecure Premises/ Vehicles	1805	1645	2018	2254	2445	2806
Public Order Offences	297	316	342	326	311	378
Rail/Air/Marine incident	1	4	5	1	0	0
Rape	87	105	82	136	85	126
Review - DHR - Homicide	0	0	0	0	0	1
Review - DHR - Suicide	0	0	0	0	0	4
Review - LCSPR - Injury	0	0	0	0	0	1
Review - PPD - Learning Review	0	0	0	0	0	9
Review - SAR - Abuse	0	0	0	0	0	2
Review - SAR - Death	0	0	0	0	0	8
Road Related Offences	3200	3673	3523	3692	5038	5113
Robbery	23	16	14	18	25	11
RTC - Damage only	2664	1937	2525	2988	2941	2702
RTC - Death/Injury	1555	1187	1336	1490	1497	1430
Section 35 Dispersal Order	11	15	18	8	2	7
Sexual Offences	24	18	23	25	32	41
Shoplifting	6	1	0	3	9	0
Stalking And Harassment	1	1	0	0	7	1
Sudden Death	1078	1197	1185	1253	1225	1130
Suspicious package/object	61	92	94	82	71	97
Targeted Patrols	36	51	55	24	25	42
Test/Training	2	1	5	1	2	0
Theft From The Person	1	0	0	0	0	1
Theft Offences	195	178	180	216	283	324
Trafficking Of Drugs	1	0	0	0	0	1
Transport	0	0	0	0	0	72
Truancy	10	4	6	6	7	4
Vehicle Offences	189	163	113	154	173	193
Violence Against The Person	856	966	1180	1283	1193	1146
Violence With Injury	0	0	0	1	10	2
Violence Without Injury	12	19	34	71	76	89

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VRA Action Plan	5	15	33	51	44	44
WIU - Crime Series / hotspots (Intel use only)	2	0	0	0	4	2
WIU - Subject / OCG Profile (Intel use only)	2	14	19	6	2	6
WIU - Threats to Life (intel use only)	0	0	0	1	0	2
Total	35669	35606	39625	42232	45292	44004

Section 17 of the Freedom of Information Act 2000 requires Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 - Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with section 17 of the Act, this letter represents a Refusal Notice for this particular request.

Please contact me if you would like to discuss the withheld information.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



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Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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