



Force Disclosure Unit
Police Headquarters
London Road
DEVIZES
Wiltshire
SN10 2DN

Date: 27th November 2024

Ref: FOI 2024/1052

Dear,

I write in connection with your request for information dated 26th November 2024 concerning crimes committed at GP practices or health centres.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Your request for information has now been considered and I am not obliged to supply the information you have requested.

You wrote:

1. Please disclose the total number of recorded crimes that were committed in GP practices or health centres in the financial years of (from 6 April and ends 5 April the following year):
2018/2019
2019/2020
2020/2021
2021/2022
2022/2023
2023/2024
2. Please provide a breakdown of how these recorded crimes in GP practices or health centres were categorised in the financial years of (from 6 April and ends 5 April the following year):
2018/2019
2019/2020
2020/2021
2021/2022
2022/2023
2023/2024

(I.e please disclose the number of crimes that were recorded as theft, the number that were recorded as anti-social behaviour, the number that were recorded as violent assault, etc)"

Our response:

The information that you are requesting for the majority of your request is not stored in a way which permits easy retrieval. This is because there are no "tags" or specific fields we can search on that would automatically bring back results relating to reports that have taken place solely at GP surgeries or health centres. Therefore, the only way in which we would be able to extract this information accurately, would be to physically read through every report made for the time frame requested, in order to establish whether the report relates to that of a GP surgery or health centre, and then once this information has been obtained, we would then further need to look to break this data down into crime types as you requested. As you can imagine, this would involve manually sifting through hundreds of thousands of reports and therefore, your request is exempted due to time/cost limitations.

Under the circumstances I am absolutely confident that to locate, retrieve and extract the information you seek would by far exceed the time obligations upon this authority to comply, and in so doing would exceed the fees limits. This is set at £450 calculated at a flat rate of £25 per hour for those work activities comprising of confirming the information is held, locating it, retrieving it and extracting it.

Please note, that if one part of the request engages a Section 12 response, the whole request will engage a Section 12 response. The reason being is due to the fact that locating, retrieving and extracting any further information would only add to the already exceeded time obligations.

Ordinarily under our Section 16 duty to provide advice and assistance, we would advise you how to refine your request and in order to do so, I would suggest providing us with a list of addresses for the GP surgeries and health centres you would like us to search on, as this will assist in narrowing your request. However, please bear in mind that refining your request in this way is unlikely to yield fully accurate results still due to a number of reasons which we can later articulate, but it would still provide you with a bit more useful information regardless. Also, please be aware that refining your request does not guarantee that further exemptions will not apply.

Section 17 of the Freedom of Information Act 2000 requires the Wiltshire Police, when refusing to provide such information (because the information is exempt) to provide you the applicant with a notice which: (a) states that fact, (b) specifies the exemption in question and (c) states (if that would not otherwise be apparent) why the exemption applies.

The exemption applicable to the information requested is:

Section 12 – Exemption where cost of compliance exceeds appropriate limit

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with Section 17 of the Act, this letter represents a Refusal Notice for this particular request.

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I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original FOI request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

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4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review, they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk