

WILTSHIRE POLICE



XXXXXXX
By email

**Force Disclosure Unit
Police Headquarters**
London Road
DEVIZES
Wiltshire
SN10 2DN

Date 22nd October 2024

Our Ref FOI 2024-925

Dear XXXXX,

I write in connection with your request for information dated 20th October 2024, concerning shoplifting offences.

I am required by the Freedom of Information Act 2000 to handle all requests in a manner that is blind as to the identity and motives of the requestor. Any information released as a response to a request is regarded as being published and therefore in the public domain without caveat.

Following receipt of your request, research was conducted by the Business Intelligence department at Wiltshire Police.

Your request for information has now been considered and I am able to respond as follows.

You wrote:

1. Please provide the number of reports of shoplifting submitted to Wiltshire Police for the following years: 2021, 2022, 2023, and 2024 (to date).
2. Please provide the number of reports of shoplifting that were attended to by Wiltshire Police for the years 2021, 2022, 2023, and 2024 (to date).
3. Please provide the number of arrests made by Wiltshire Police in connection with shoplifting for the years 2021, 2022, 2023, and 2024 (to date).

Our response:

Please note:

The 2024 data is up to the end September, due to when the data is input into the systems.

The response for question 2 only includes shoplifting offences that were reported via our Call Centre (CCC) and does not include other methods (i.e. online reporting). Therefore, the total values do not match those provided in question 1 which encompasses various reporting methods.

Keeping Wiltshire Safe

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Q1 - Reports submitted

Reported Year	Crime	Non-Crime Incident	Grand Total
2021	2512	75	2587
2022	3125	138	3263
2023	4208	251	4459
2024	2741	123	2864
Grand Total	12586	587	13173

Q2 - Reports attended (report via CCC only)

Reported Year	Attended	Not Attended	Grand Total
2021	474	211	685
2022	671	309	980
2023	635	264	899
2024	434	156	590
Grand Total	2214	940	3154

Q3 - Arrests

Reported Year	Distinct Count of OccNo
2021	435
2022	739
2023	1144
2024	679
Grand Total	2997

I am satisfied that all the relevant information has been passed to me and been considered in the light of your request within the time constraints applicable under the legislation.

Wiltshire Police would like to thank you for the interest that you have shown in the Force.

Yours sincerely,

Force Disclosure Decision Maker

Wiltshire Police offers a re-examination of your case under its review procedure.



Force Disclosure Unit

Wiltshire Police HQ, London Road, Devizes, Wiltshire SN10 2DN



Keeping Wiltshire Safe

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from Wiltshire Police, which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing to the:

Force Disclosure Unit
Wiltshire Police Headquarters,
London Road, Devizes,
Wiltshire,
SN10 2DN

Email at disclosure@wiltshire.police.uk.

The reference number, date of the request and details of why the review is being requested must be included. Requests for review should be brought to the attention of the Force Disclosure Unit within 20 working days of the Force's response to the original Fol request.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing to include confirmation of the reasons for the review. The review will be conducted by another Decision Maker, who is independent from the original Decision Maker. The Force Disclosure Unit will set a target date for a response. The response will be made as soon as is practicable with the intention to complete the review within twenty working days. In more complex cases the review may take up to 40 working days.

The Independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, taking into account the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision Maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510
Email: mail@ico.gsi.gov.uk

Please note that the ICO's offices will be closed for the foreseeable future and are therefore unable to receive correspondence via post.

If you should wish to contact them, please visit <https://ico.org.uk/global/contact-us/>

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